

We want to thank you, our loyal customers. We are proud to serve you as your local telephone and internet company. We invite you to call us at anytime and let us know what you think.

Take a look at our online Directory! Visit Geneseo.com and under phone click Online Directory!



Geneseo Business Office

111 E. First Street
Geneseo, IL 61254

Geneseo Business Office Hours:

Monday - Friday 8:00 a.m. to 4:00 p.m.

Peru Office

2011 Rock St. Suite D2
Peru, IL 61354

Peru Office Hours:

Monday - Thursday 9:00 a.m. to 3:00 p.m.

Business Office, Repair, Internet Support:

309-944-2103
800-852-3611
E-Mail: wecare@geneseo.com



Emergency Numbers

Emergency Numbers **2-3**

Reference Pages

Contacting Your Telephone Company **4**
Directory Information **5**
IL and Eastern IA Zip Codes **6-10**
Giving Back to the Community **11**
International Calling Codes **12-14**
Area Code Reference **14**
Quad City International Airport **15**

School & Utility Information 16-18

State of Illinois

Programs and Laws **20**
Lifeline **20**
Illinois Relay Service **21**

Geneseo • Cambridge • Henry County Telephone Companies Customer Information

Billing Information **23**
Dialing Information **24**
Repair & Troubleshooting **25-27**
Broadband **28-29**
Establishing Service & Billing **30-32**
General Information **33**

Geneseo • Cambridge • Henry County Telephone Companies Customer Services

Company Services **34**
Calling Features **35-44**

Government Pages 45-48

VISIT OUR COMPANY ONLINE AT:

www.Geneseo.com
www.FiberMeFast.com

ONLINE DIRECTORY:

<https://elation.geneseo.com/ebill/Directory>

Suicide Hotline Dial or text 988

Poison Control

Toll Free 800-222-1222

Child Abuse and Neglect

IL Children and Family Services

Toll Free 800-252-2873

Elderly Abuse & Neglect Hotline

Toll Free 800-252-8966

**Fill in the following numbers
to save time in an emergency**

Mom's Work:

Mom's Cellular:

Dad's Work:

Dad's Cellular:

Grandparents:

Neighbor:

Neighbor:

Hospital:

Doctor:

Dentist:

Other:

**STATEWIDE
ROAD CONDITIONS**

Illinois Department of
Transportation
www.gettingaroundillinois.com

Iowa Department of
Transportation
www.511ia.org

**Emergency and
Non-Emergency
Assistance for
Deaf Persons**

Telecommunications Device
for the Deaf (TDD) emergency
and non-emergency numbers
(area code 309)

Geneseo Police
(TDD only)..... 309-944-8333
Colona Fire-911
(TDD & Voice)...309-949-3091
Henry County Sheriff
(TDD only)..... 309-937-3910
Stark County Sheriff
(TDD only)..... 309-286-7301

**Local Time and
Temperature**

**(309)
944-9500**



HENRY COUNTY**Sheriff's Dept. 309-937-3911****EMERGENCY****NON-EMERGENCY NUMBERS**

City		Ambulance	Fire	Police
Alpha	911	309-629-4801	309-629-4801	309-937-3911
Andover	911	309-937-3911	309-521-8181	309-937-3911
Annawan	911	309-935-6222	309-935-6222	309-935-6250
Atkinson	911	309-936-7979	309-936-7979	309-936-7600
Bishop Hill	911	309-937-3911	309-927-3900	309-937-3911
Cambridge	911	309-937-2526	309-937-5572	309-937-3901
Coal Valley	911	309-799-5534	309-799-5534	309-799-5416
Colona	911	309-755-8747	309-792-3231	309-755-8747
Galva	911	844-722-7367	309-932-2114	309-932-3911
Geneseo	911	309-944-5544	309-944-5544	309-944-5141
441 & 949 Customers	911	309-937-3911	309-937-3911	309-937-3911
Hooppole	911	309-937-3911	815-948-2141	309-937-3911
Kewanee	911	844-722-7367	309-852-2611	309-853-1911
Lynn Center	911	309-937-3911	309-937-3911	309-937-3911
Nekoma	911	309-937-3911	309-937-3911	309-937-3911
Ophiem	911	309-937-3911	309-937-3911	309-937-3911
Orion	911	309-526-3365	309-526-3365	309-526-3302
Osco	911	309-937-3911	309-521-8181	309-937-3911
Woodhull	911	309-334-2700	309-334-2700	309-334-2425

STARK COUNTY**Sheriff's Dept. 309-286-2551****EMERGENCY NUMBERS**

City	Ambulance	Fire	Sheriff
Bradford	844-722-7367	309-897-2341	309-286-2541
Castleton	844-722-7367	309-897-2341	309-286-2541
Duncan	309-286-7154	309-695-2341	309-286-2541
Elmira	309-286-7154	309-286-2341	309-286-2541
LaFayette	844-722-7367	309-995-3322	309-286-2541
Lombardville	309-897-2341	309-897-2341	309-286-2541
Modena	309-286-7154	309-695-2341	309-286-2541
Osceola	844-722-7367	309-594-2341	309-286-2541
Toulon	309-286-7154	309-286-2341	309-286-2541
West Jersey	309-286-7154	309-286-2341	309-286-2541
Wyoming	390-286-7154	309-695-2341	309-286-2541

BUREAU COUNTY**EMERGENCY****NON-EMERGENCY**

Sheriff's Dept.	911	815-875-3344
Fire or Ambulance	911	815-872-1420

Telephone Companies

Serving Henry and Stark Counties

Please contact the telephone company serving your area.

**GENESEO COMMUNICATIONS
CAMBRIDGE TELCOM
HENRY COUNTY TELEPHONE COMPANY**

**441, 521, 522, 935, 936,
937, 944, 945, 946, 949**

111 E. First Street
Geneseo, IL 61254

Office Hours

Monday - Friday 8:00 a.m. to 4:00 p.m.

**Business Office,
Repair, Internet Support
309-944-2103**

AT&T

751, 752, 755, 765, 792, 796
General Information..... 1-800-288-2020

FRONTIER

234, 476, 526, 852, 853, 854, 856, 896, 932
Residential Customer Service
..... 1-800-921-8101

MID CENTURY TELEPHONE COOPERATIVE INC.

927, 995
Business Office &
Repair Service..... 309-778-8611

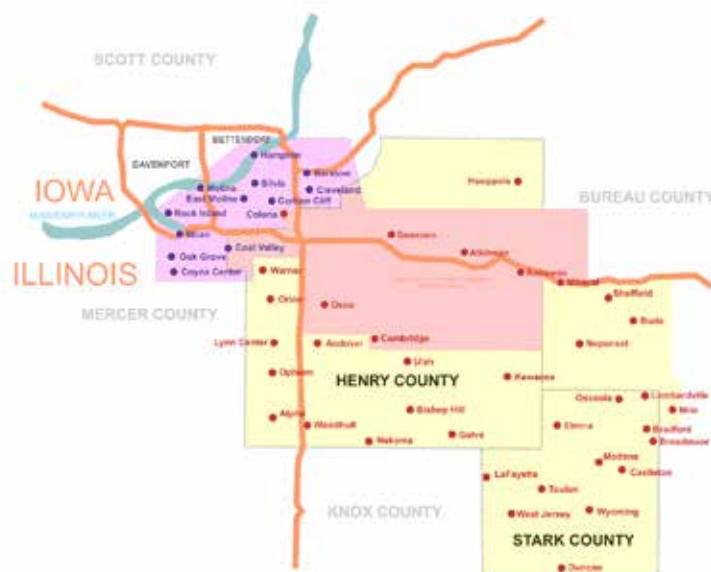
WOODHULL COMMUNITY TELEPHONE COMPANY

334, 629
Business Office &
Repair Service..... 309-334-2150

Henry-Stark Counties Listings and Distribution

Directory Information

YPA Directory Number : 107948
YPA Publisher Code : 0708
Published Date : March
Population : 57,352
Distribution : 27,000



Listings and Distribution For:

Albion 51413
Andover 51233
Arlington 51234
Arlington 51235
Bishop Hill 51419
Bradford 51431
Broadmoor 51421
Buda 51314
Cambridge 51238
Caledonia 51426
Carleton 51241
Duncan 51491
Elmira 51483
Galesburg 51434
Geneseo 51234
Hopedale 51238
Kewanee 51443
La Fayette 51449
Lambertville 51421
Lynn Center 51262
Mato 51421
Mineral 51344
Modena 51491
Nekeoma 51490
Neponset 51345
Ophiom 51468
Orian 51273
Oswego 51421
Osco 51274
Shelby 51361
Toulon 51483
Utah 51258
Warner 51273
West Jersey 51483
Woodhull 51490
Wyoming 51491

Quad City Business Listings For:

Bartow
Cleveland
Carbon Cliff
Calinga
Coal Valley
Coyne Center
East Moline
Hamilton
Oak Grove
Moline
Rock Island
Shim

HOW CAN I GET ANOTHER DIRECTORY?

March 2025 was our final printed directory. Our Directory is now online at Geneseo.com under the phone tab click on Online Directory.

If you have further questions, contact us at 309.944.2103 or stop by the office in Geneseo. Paper copies of the directory are available upon request. If you are not a current telephone customer there is a small fee.

GENESEO

Geneseo Communications
111 E. First St.

USE THIS DIRECTORY FIRST

Many calls to "Directory Assistance" are unnecessary since they are for numbers which are listed in this directory. There is a charge associated with the use of "Directory Assistance." You may avoid extra charges and get your call through faster by using this directory.

DIRECTORY LISTINGS

The company telephone directory is updated once each year. The company Online Directory is real time. With your telephone service you receive access to a local online telephone directory and a published directory listing. Two people with the same last name and telephone number (such as a husband and wife) can be listed together at no extra charge.

For an additional charge you can:

- Request additional residential listings for other family members or people who share a telephone number and want separate listings in the white pages.
- Request your telephone number not be published in the online directory and not be available through Directory Assistance. This is called a non-published number.

HOW CAN I CORRECT A DIRECTORY LISTING?

The telephone company assumes no liability whatsoever for damages arising from errors or omissions in the making up or publishing of this directory. Our company representative will do everything possible to correct a mistake in the Directory listings. If your listing is incorrect in any way please call us at 309-944-2103.

USE THESE TIME-SAVING TIPS WHEN LOOKING FOR INFORMATION IN THIS DIRECTORY

- **Initials precede first names:** "Jones A" comes before "Jones Albert"
- **A name with a prefix is one word:** "MacNeil" follows "Macnab"
- **Letters listed as names appear at the beginning of each section:** "W&W Appliance" appears before "Wabash"
- **"The" comes last in the listing:** "The Brown Company" is listed as "Brown Company The"
- **Spelling may vary:** "Brown" may be listed as "Browne" or "Braun"
- **Numbers, although not always spelled out, appear alphabetically by spelling:** "21 Cleaners" appears in the "T" section
- **St. (Saint), Mt. (Mount), Ft. (Fort) will remain abbreviated, but will be alphabetized as though they are spelled out.**

***= Multi-coded City. Call your local Post Office or visit www.usps.com for zip code.**

ILLINOIS ZIP CODES

Abbott Park.....	60064	Atkinson.....	61235	Blackstone.....	61313	Cahokia.....	62206	Cimic.....	62530
Abingdon.....	61410	Atlanta.....	61723	Blandinsville.....	61420	Cairo.....	62914	Cisco.....	61830
Adair.....	61411	Atterbury.....	62675	Bloomington.....	*	Caledonia.....	61011	Cisne.....	62823
Addieville.....	62214	Atwater.....	62572	Bloomington.....	*	Calhoun.....	62419	Cissna Park.....	60924
Addison.....	60101	Atwood.....	61913	Blue Island.....	60406	Calumet City.....	60409	Clare.....	60111
Adrian.....	62330	Auburn.....	62615	Blue Mound.....	62513	Calumet Park.....	*	Claremont.....	62421
Akin.....	*	Augusta.....	62311	Bluff City.....	62624	Camargo.....	61919	Clarendon Hills.....	60514
Albany.....	61230	Aurora.....	*	Bluffs.....	62621	Cambria.....	62915	Clarksburg.....	62565
Albers.....	62215	Ava.....	62907	Bluff Springs.....	62622	Cambridge.....	61238	Clarksdale.....	62556
Albion.....	62806	Aviston.....	62216	Bluford.....	62814	Camden.....	62319	Clay City.....	62824
Alden.....	60001	Avon.....	61415	Boles.....	62909	Cameron.....	61423	Clayton.....	62324
Aledo.....	61231	Bader.....	62624	Bolingbrook.....	*	Campbell Hill.....	62916	Claytonville.....	60926
Alexander.....	62601	Baileyville.....	61007	Bolivia.....	62545	Camp Grove.....	61424	Clements.....	62638
Alexis.....	61412	Baldwin.....	62217	Bondville.....	61815	Camp Point.....	62320	Cleveland.....	61241
Algonquin.....	60102	Barclay.....	62684	Bone Gap.....	62815	Campus.....	60920	Clifton.....	60927
Alhambra.....	62001	Bardolph.....	61416	Bonfield.....	60913	Canton.....	61520	Clinton.....	61727
Allendale.....	62410	Barnhill.....	62809	Bonnie.....	62816	Cantrall.....	62625	Coal City.....	60416
Allerton.....	61810	Barr.....	62674	Boody.....	62514	Capron.....	61012	Coal Valley.....	61240
Alma.....	62807	Barrington.....	*	Bourbonnais.....	60914	Carbon Cliff.....	61239	Coatsburg.....	62325
Alpha.....	61413	Barry.....	62312	Bowen.....	62316	Carbondale.....	*	Cobden.....	62920
Alsey.....	62610	Barstow.....	61236	Braceville.....	60407	Carlinville.....	62626	Coello.....	62825
Alsip.....	*	Bartelsa.....	62218	Bradford.....	61421	Carlock.....	61725	Coffeen.....	62017
Altamont.....	62411	Bartlett.....	60103	Bradfordton.....	62707	Carlyle.....	62231	Colchester.....	62326
Alton.....	62002	Bartonville.....	61607	Bradley.....	60915	Carman.....	61425	Coleta.....	61081
Altona.....	61414	Basco.....	62313	Braidwood.....	60408	Carmi.....	62821	Colfax.....	61728
Alto Pass.....	62905	Batavia.....	60510	Breckenridge.....	62563	Carol Stream.....	*	Collinsville.....	62234
Alvin.....	61811	Batchtown.....	62006	Breese.....	62230	Carpentersville.....	60110	Collison.....	61831
Amboy.....	61310	Bates.....	62670	Bridgeport.....	62417	Carrier Mills.....	62917	Colmar.....	62367
Anchor.....	61720	Bath.....	62617	Bridgeview.....	60455	Carrollton.....	62016	Colona.....	61241
Ancona.....	61311	Baylis.....	62314	Brighton.....	62012	Carterville.....	62918	Colp.....	62921
Andalusia.....	61232	Beardstown.....	62618	Brimfield.....	61517	Carthage.....	62321	Columbia.....	62236
Andover.....	61233	Bearsdale.....	62526	Bristol.....	60512	Cary.....	60013	Colusa.....	62329
Andrew.....	62707	Beason.....	62512	Broadlands.....	61816	Casey.....	62420	Comer.....	62626
Anna.....	62906	Beaverville.....	60912	Broadview.....	*	Caseyville.....	62232	Compton.....	61318
Annapolis.....	62413	Beckemeyer.....	62219	Broadwell.....	62634	Castleton.....	61426	Concord.....	62631
Annawan.....	61234	Bedford Park.....	*	Brocton.....	61917	Catlin.....	61817	Congerville.....	61729
Antioch.....	60002	Beecher.....	60401	Brookfield.....	60513	Cave In Rock.....	62919	Cooksville.....	61730
Apple River.....	61001	Beecher City.....	*	Brookport.....	62910	Cazenovia.....	61545	Cordova.....	61242
Arcadia.....	62650	Belknap.....	62908	Broughton.....	62817	Cedar Point.....	61316	Cornell.....	61319
Archer.....	62707	Belle Rive.....	62810	Brownfield.....	62938	Cedarville.....	61013	Cornland.....	62519
Arcola.....	61910	Belleville.....	*	Browning.....	62624	Centralia.....	62801	Cortland.....	60112
Arenzville.....	62611	Bellflower.....	61724	Browns.....	62818	Cerro Gordo.....	61818	Cottage Hills.....	62018
Argenta.....	62501	Bellmont.....	62811	Brownstown.....	62418	Chadwick.....	61014	Coulterville.....	62237
Arlington.....	61312	Bellwood.....	60104	Brussels.....	62013	Chambersburg.....	62323	Country Club Hills.....	60478
Arlington Heights.....	*	Belvidere.....	61008	Bryant.....	61519	Champaign.....	*	Countryside.....	60525
Armington.....	61721	Bement.....	61813	Buckingham.....	60917	Chana.....	61015	Cowden.....	62422
Armstrong.....	61812	Benld.....	62009	Buckley.....	60918	Chandlerville.....	62627	Creal Springs.....	62922
Arnold.....	62650	Bensenville.....	*	Buckner.....	62819	Channahon.....	60410	Crescent City.....	60928
Aroma Park.....	60910	Benson.....	61516	Buda.....	61314	Chapin.....	62628	Crest Hill.....	*
Arrowsmith.....	61722	Benton.....	62812	Buffalo.....	62515	Charleston.....	61920	Creston.....	60113
Arthur.....	61911	Berkeley.....	60163	Buffalo Grove.....	60089	Chatham.....	62629	Crestwood.....	60418
Ashkum.....	60911	Berlin.....	62670	Buffalo Hart.....	62515	Chatsworth.....	60921	Crete.....	60417
Ashland.....	62612	Berry.....	62563	Buffalo Prairie.....	61237	Chebanse.....	60922	Creve Coeur.....	61610
Ashley.....	62808	Berwick.....	61417	Bulpitt.....	62517	Chenoa.....	61726	Cropsey.....	61731
Ashmore.....	61912	Berwyn.....	60402	Buncombe.....	62912	Cherry.....	61317	Crossville.....	62827
Ashton.....	61006	Bethalto.....	62010	Bunker Hill.....	62014	Cherry Valley.....	61016	Crystal Lake.....	*
Assumption.....	62510	Bethany.....	61914	Burbank.....	60459	Chester.....	62233	Cuba.....	61427
Astoria.....	61501	Bible Grove.....	62858	Bureau.....	61315	Chesterfield.....	62630	Cullom.....	60929
Athens.....	62613	Biggs.....	62633	Burlington.....	60109	Chestnut.....	62518	Curran.....	62670
		Biggsville.....	61418	Burnside.....	62330	Chicago.....	*	Custer Park.....	60481
		Big Rock.....	60511	Burnt Prairie.....	62820	Chicago Heights.....	*	Cutler.....	62238
		Bingham.....	*	Bushnell.....	61422	Chicago Ridge.....	60415	Cypress.....	62923
		Birds.....	62427	Butler.....	62015	Chillicothe.....	61523	Dahinda.....	61428
		Bishop Hill.....	61419	Byron.....	61010	Chrisman.....	61924	Dahlgren.....	62828
		Bismarck.....	61814	Cabery.....	60919	Christopher.....	62822	Dakota.....	61018
		Bissell.....	62707	Cache.....	62914	Cicero.....	60804	Dale.....	*

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Dallas City	62330	East Moline	61244	Farmington	61531	Glencoe	60022	Hecker	62248
Dalton City	61925	Easton	62633	Fenton	61251	Glendale Heights	*	Heman	62573
Dalzell	61320	East Peoria	61611	Ferris	62336	Glen Ellyn	*	Henderson	61439
Dana	61321	East Saint Louis	*	Fiatt	61433	Glenview	*	Hennepin	61327
Danforth	60930	Eckard	62644	Fidelity	62030	Glenwood	60425	Henning	61848
Danvers	61732	Eddyville	62928	Fieldon	62031	Godfrey	62035	Henry	61537
Danville	*	Edelstein	61526	Fillmore	62032	Golconda	62938	Henton	62565
Darien	60561	Edgewood	62426	Findlay	62534	Golden	62339	Herald	62869
Davis	61019	Edinburg	62531	Fisher	61843	Golden Eagle	62036	Herod	62947
Davis Junction	61020	Edwards	61528	Fithian	61844	Golden Gate	62843	Herrick	62431
Dawson	62520	Edwardsville	*	Flanagan	61740	Golf	60029	Herrin	62948
Decatur	*	Effingham	62401	Flat Rock	62427	Goodfield	61742	Herscher	60941
Deer Creek	61733	Egan	61047	Flora	62839	Good Hope	61438	Hervey City	62549
Deerfield	60015	Elburn	60119	Flossmoor	60422	Goodwine	60939	Hettick	62649
Deer Grove	61243	Elco	62988	Foosland	61845	Goreville	62939	Hewittsville	62568
De Kalb	60115	Eldena	61324	Ford Heights	60411	Gorham	62940	Heyworth	61745
De Land	61839	Eldorado	62930	Forest City	61532	Grafton	62037	Hickory Hills	60457
Delavan	61734	Eldred	62027	Forest Park	60130	Grand Chain	62941	Hidalgo	62432
Dennison	62423	Eleroy	61027	Forrest	61741	Grand Ridge	61325	Highland	62249
Depue	61322	Elgin	*	Forreston	61030	Grand Tower	62942	Highland Park	60035
De Soto	62924	Elizabeth	61028	Forsyth	62535	Grandview	62702	Highwood	60040
Des Plaines	*	Elizabethtown	62931	Fort Sheridan	*	Granite City	62040	Hillsboro	62049
Dewey	61840	Elk Grove Village	*	Fowler	62338	Grant Park	60940	Hillsdale	61257
Dewitt	61735	Elkhart	62634	Fox Lake	60020	Grantsburg	62943	Hillside	*
Diamond	60416	Elkville	62932	Fox River Grove	60021	Granville	61326	Hillview	62050
Dieterich	62424	Ellery	62833	Fox Valley	60599	Graymont	61743	Hinckley	60520
Divernon	62530	Elliott	60933	Frankfort	60423	Grayslake	60030	Hindsboro	61930
Dix	62830	Ellis Grove	62241	Frankfort Heights	62840	Grayville	62844	Hines	60141
Dixmoor	*	Ellisville	61431	Franklin	62638	Great Lakes	60088	Hinsdale	*
Dixon	61021	Ellsworth	61737	Franklin Grove	61031	Greenfield	62044	Hinton	62571
Dollville	62571	Elmhurst	60126	Franklin Park	60131	Green Rock	61241	Hodgkins	60525
Dolton	60419	Elmwood	61529	Frederick	62639	Greenup	62428	Hoffman	62250
Dongola	62926	Elmwood Park	60707	Frederburg	62243	Green Valley	61534	Hoffman Estates	*
Donnellson	62019	El Paso	61738	Freeman Spur	62841	Greenville	62642	Holcomb	61043
Donovan	60931	Elsah	62028	Freeport	61032	Greenville	62246	Holder	61736
Dorchester	62033	Elvaston	62334	Fulton	61252	Gridley	61744	Homer	61849
Dorsey	62021	Elwin	62532	Fults	62244	Griggsville	62340	Homer Glen	*
Dover	61323	Elwood	60421	Gages Lake	*	Groveland	61535	Hometown	60456
Dow	62022	Emden	62635	Galatia	62935	Gurnee	60031	Hometown	*
Dowell	62927	Emington	60934	Gale	62990	Hagaman	*	Hoopeston	60942
Downers Grove	*	Emma	*	Galena	61036	Hagarstown	*	Hooppole	61258
Downey	60064	Energy	62933	Galesburg	*	Hamburg	62045	Hopedale	61747
Downs	61736	Enfield	62835	Galt	61037	Hamel	62046	Hopkins Park	60944
Du Bois	62831	Enion	62644	Galva	61434	Hamilton	62341	Hoyleton	62803
Dundas	62425	Enos	62626	Garden Prairie	61038	Hamletsburg	62910	Hubly	62642
Dundee	60118	Eola	60519	Gardner	60424	Hammond	61929	Hudson	61748
Dunfermline	61524	Equality	62934	Gays	61928	Hampshire	60140	Huey	62252
Dunkel	62557	Erie	61250	Geff	62842	Hampton	61256	Hull	62343
Dunlap	61525	Esmond	60129	Geneseo	61254	Hanna City	61536	Humboldt	61931
Dupo	62239	Essex	60935	Geneva	60134	Hanover	61041	Hume	61932
Du Quoin	62832	Eureka	61530	Genoa	60135	Hanover Park	60133	Huntley	60142
Durand	61024	Evanston	*	Georgetown	61846	Harco	62935	Huntsville	62344
Duvall	62565	Evansville	62242	Gerlaw	61435	Hardin	62047	Hurst	62949
Dwight	60420	Evergreen Park	60805	Germantown	62245	Harmon	61042	Hutsonville	62433
Eagarville	62023	Ewing	62836	German Valley	61039	Harrisburg	62946	Illinois City	61259
Earlville	60518	Exeter	62621	Gibson City	60936	Harristown	62537	Illiopolis	62539
East Alton	62024	Fairbury	61739	Gifford	61847	Hartford	62048	Ina	62846
East Carondelet	62240	Fairfield	62837	Gilberts	60136	Hartsburg	62643	Indianola	61850
East Dubuque	61025	Fairmount	61841	Gillespie	62033	Harvard	60033	Industry	61440
East Galesburg	61430	Fairview	61432	Gilman	60938	Harvel	62538	Ingleside	60041
East Lynn	60932	Fairview Heights	62208	Gilson	61436	Harvey	*	Ingraham	62434
		Fancy Prairie	62613	Girard	62640	Harwood Heights	60585	Iola	62838
		Farina	62838	Gladstone	61437	Havana	62644	Ipava	61441
		Farmer City	61842	Glasford	61533	Hazel Crest	60429	Iroquois	60945
		Farmersville	62533	Glenarm	62536	Hazel Dell	62428	Irving	62051
		Farmingdale	62677	Glen Carbon	62034	Hebron	60034	Irvington	62848

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Island Lake.....	60042	Lake Villa.....	60046	Lowder.....	62662	Melrose Park.....	*	Mount Vernon.....	62864
Itasca.....	60143	Lakewood.....	62438	Lowpoint.....	61545	Melvin.....	60952	Mount Zion.....	62549
Iuka.....	62849	Lake Zurich.....	60047	Ludlow.....	60949	Menard.....	*	Moweaqua.....	62550
Ivesdale.....	61851	La Moille.....	61330	Luther.....	62664	Mendon.....	62351	Mozier.....	62070
Jacksonville.....	*	Lanark.....	61046	Lynchburg.....	62617	Mendota.....	61342	Muddy.....	62965
Jacob.....	62950	Lancaster.....	62855	Lyndon.....	61261	Meppen.....	62013	Mulberry Grove.....	62262
Janesville.....	*	Lane.....	61750	Lynn Center.....	61262	Meredosia.....	62665	Mulkeytown.....	62865
Jefferson... (See Chicago)		Lanesville.....	62515	Lynnville.....	62650	Merna.....	*	Muncie.....	61857
Jeiseyville.....	62568	Langleyville.....	62568	Lynwood.....	*	Merrionette Park.....	*	Mundelein.....	60060
Jerome.....	62704	Lansing.....	60438	Lyons.....	60534	Merritt.....	62650	Murdock.....	61941
Jerseyville.....	62052	La Place.....	61936	Macedonia.....	62860	Metamora.....	61548	Murphysboro.....	62966
Jewett.....	62436	La Prairie.....	62346	Machesney Park.....	*	Metcalf.....	61940	Murrayville.....	62668
Johnsonville.....	62850	La Rose.....	61541	Mackinaw.....	61755	Metropolis.....	62960	Nachusa.....	61057
Johnston City.....	62951	La Salle.....	61301	Macomb.....	61455	Michael.....	62065	Naperville.....	*
Joliet.....	*	Latham.....	62543	Macon.....	62544	Middlegrove.....	61531	Naples.....	62665
Jonesboro.....	62952	Laura.....	61451	Madison.....	62060	Middlesworth.....	62565	Nashville.....	62263
Joppa.....	62953	Lawndale.....	61751	Maestown.....	62256	Middletown.....	62666	Nason.....	*
Joy.....	61260	Lawrenceville.....	62439	Magnolia.....	61336	Midlothian.....	60445	National Stock Yards.....	
Junction.....	62954	Leaf River.....	61047	Mahomet.....	61853	Milan.....	61264		62071
Justice.....	60458	Lebanon.....	62254	Makanda.....	62958	Milford.....	60953	Nauvoo.....	62354
Kampsville.....	62053	Lee.....	60530	Malden.....	61337	Millbrook.....	60536	Nebo.....	62355
Kane.....	62054	Lee Center.....	61331	Malta.....	60150	Millcreek.....	62961	Nelson.....	61021
Kaneville.....	60144	Leland.....	60531	Manchester.....	62663	Milledgeville.....	61051	Neoga.....	62447
Kankakee.....	60901	Leland Grove.....	62704	Manhattan.....	60442	Miller City.....	62962	Neponset.....	61345
Kansas.....	61933	Lemont.....	60439	Manito.....	61546	Millersville.....	62557	Newark.....	60541
Karbers Ridge.....	*	Lena.....	61048	Manlius.....	61338	Millington.....	60537	New Athens.....	62264
Karnak.....	62956	Lenzburg.....	62255	Mansfield.....	61854	Mill Shoals.....	62862	New Baden.....	62265
Kasbeer.....	61328	Leonore.....	61332	Manteno.....	60950	Millstadt.....	62260	New Bedford.....	61346
Keenes.....	62851	Lerna.....	62440	Marville.....	61319	Milmine.....	61855	New Berlin.....	62670
Keensburg.....	62852	Le Roy.....	61752	Maple Park.....	60151	Milton.....	62352	New Boston.....	61272
Keithsburg.....	61442	Lewistown.....	61542	Mapleton.....	61547	Mineral.....	61344	Newburg.....	62501
Kell.....	62853	Lexington.....	61753	Maquon.....	61458	Minier.....	61759	New Burnside.....	62967
Kempton.....	60946	Liberty.....	62347	Marengo.....	60152	Minonk.....	61760	New Canton.....	62356
Kenilworth.....	60043	Libertyville.....	*	Marietta.....	61459	Minooka.....	60447	New City.....	62563
Kenney.....	61749	Lima.....	62348	Marine.....	62061	Mitchell.....	62040	New Douglas.....	62074
Kent.....	61044	Lincoln.....	62656	Marion.....	62959	Mode.....	62444	New Haven.....	62867
Kewanee.....	61443	Lincolnshire.....	60069	Marissa.....	62257	Modesto.....	62667	New Holland.....	62671
Keyesport.....	62253	Lincolns New Salem.....	62659	Mark.....	61340	Modoc.....	62261	New Lenox.....	60451
Kilbourne.....	62655	Lincolnwood.....	*	Markham.....	*	Mokena.....	60448	New Liberty.....	62910
Kincaid.....	62540	Lindhurst.....	60046	Maroa.....	61756	Moline.....	*	Newman.....	61942
Kinderhook.....	62345	Lindenwood.....	61049	Marseilles.....	61341	Momence.....	60954	Newmansville.....	62612
Kings.....	61068	Lisle.....	60532	Marshall.....	62441	Monee.....	60449	New Memphis.....	62266
Kingston.....	60145	Litchfield.....	62056	Martinsville.....	62442	Monmouth.....	61462	New Salem.....	62357
Kingston Mines.....	61539	Literberry.....	*	Martinton.....	60951	Monroe Center.....	61052	Newton.....	62448
Kinmundy.....	62854	Little Indian.....	62691	Maryville.....	62062	Montgomery.....	60538	New Windsor.....	61465
Kinsman.....	60437	Littleton.....	61452	Mascoutah.....	62224	Monticello.....	61856	Niantic.....	62551
Kirkland.....	60146	Little York.....	61453	Mason.....	62443	Montrose.....	62445	Niles.....	60714
Kirkwood.....	61447	Liverpool.....	61543	Mason City.....	62664	Mooseheart.....	60539	Nilwood.....	62672
Knoxville.....	61448	Livingston.....	62058	Matherville.....	61263	Moro.....	62067	Notia.....	62358
Laclede.....	62426	Loami.....	62661	Matteson.....	60443	Morris.....	60450	Noble.....	62868
Lacon.....	61540	Lockport.....	*	Mattoon.....	61938	Morrison.....	61270	Nokomis.....	62075
Ladd.....	61329	Loda.....	60948	Maunie.....	62861	Morrisonville.....	62546	Nora.....	61059
La Fayette.....	61449	Logan.....	62856	Maywood.....	*	Morton.....	61550	Normal.....	*
Lafox.....	60147	Lomax.....	61454	Mazon.....	60444	Morton Grove.....	60053	Normandy.....	61376
La Grange.....	60525	Lombard.....	60148	Mc Clure.....	62957	Mossville.....	61552	Norridge.....	*
La Grange Park.....	60526	London Mills.....	61544	Mc Connell.....	61050	Mound City.....	62963	Norris.....	61553
La Harpe.....	61450	Long Grove.....	*	Mc Cook.....	*	Mounds.....	62964	Norris City.....	62869
Lake Bluff.....	60044	Long Point.....	61333	Mc Henry.....	*	Mount Auburn.....	62547	North Aurora.....	60542
Lake Forest.....	60045	Longview.....	61852	Mc Lean.....	61754	Mount Carmel.....	62863	Northbrook.....	*
Lake Fork.....	62541	Loogootee.....	*	Mc Leansboro.....	62859	Mount Carroll.....	61053	North Chicago.....	*
Lake In The Hills.....	*	Loraine.....	62349	Mc Nabb.....	61335	Mount Erie.....	62446	Northfield.....	60093
		Lostant.....	61334	Mcvey.....	62640	Mount Morris.....	61054	North Henderson.....	61466
		Louisville.....	62858	Mechanicsburg.....	62545	Mount Olive.....	62069	Northlake.....	60164
		Lovejoy.....	62059	Media.....	61460	Mount Prospect.....	60056	North Riverside.....	60546
		Loves Park.....	*	Medinah.....	60157	Mount Pulaski.....	62548	Nortonville.....	62638
		Lovington.....	61937	Medora.....	62063	Mount Sterling.....	62353	Oak Brook.....	*

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Oakdale.....	62268	Pawnee.....	62558	Raritan.....	61471	Saint David.....	61563	Smithshire.....	61478
Oakford.....	62673	Paw Paw.....	61353	Raymond.....	62560	Saint Elmo.....	62458	Smithton.....	62285
Oak Forest.....	60452	Paxton.....	60957	Red Bud.....	62278	Saint Francisville ..	62460	Snicarte.....	62617
Oak Grove.....	61264	Payson.....	62360	Reddick.....	60961	Saint Jacob.....	62281	Solon Mills.....	60071
Oakland.....	61943	Pearl.....	62361	Redmon.....	61949	Saint Joseph.....	61873	Somonauk.....	60552
Oak Lawn.....	*	Pearl City.....	61062	Rees.....	62638	Saint Libory.....	62282	Sorento.....	62086
Oakley.....	62501	Pecatonica.....	61063	Renault.....	62279	Saint Peter.....	62880	South Beloit.....	61080
Oak Park.....	*	Pekin.....	*	Reynolds.....	61279	Sainte Marie.....	62459	South Elgin.....	*
Oakwood.....	61858	Penfield.....	61862	Richland.....	62677	Salem.....	62881	Southern View.....	62703
Oblong.....	62449	Pembroke Township.....	60958	Richmond.....	60071	Salisbury.....	62677	South Holland.....	60473
Oconee.....	62553	Peoria.....	*	Richton Park.....	60471	Sandoval.....	62882	South Pekin.....	61564
Odell.....	60460	Peoria Heights.....	*	Richview.....	62877	Sandwich.....	60548	South Roxana.....	62087
Odin.....	62870	Peotone.....	60468	Riddle Hill.....	62707	San Jose.....	62682	South Wilmington ..	60474
O Fallon.....	62269	Percy.....	62272	Ridge Farm.....	61870	Sauget.....	*	Sparland.....	61565
Ogden.....	61859	Perks.....	62973	Ridgway.....	62979	Sauk Village.....	60411	Sparta.....	62286
Oglesby.....	61348	Perry.....	62362	Ridott.....	61067	Saunemin.....	61769	Spaulding.....	*
Ohio.....	61349	Peru.....	61354	Riggston.....	62694	Savanna.....	61074	Speer.....	61479
Ohlman.....	62076	Pesotum.....	61863	Rinard.....	62878	Savoy.....	61874	Spring Bay.....	61611
Okawville.....	62271	Petersburg.....	62675	Ringwood.....	60072	Sawyer ville.....	62085	Springerton.....	62887
Old Berlin.....	62670	Philo.....	61864	Rio.....	61472	Saybrook.....	61770	Springfield.....	*
Olive Branch.....	62969	Piasa.....	62079	Riverdale.....	60827	Scales Mound.....	61075	Spring Grove.....	60081
Olmsted.....	62970	Pierron.....	62273	River Forest.....	60305	Schaumburg.....	*	Spring Valley.....	61362
Olney.....	62450	Pinckneyville.....	62274	River Grove.....	60171	Scheller.....	62883	Standard.....	61363
Olympia Fields.....	60461	Piper City.....	60959	Riverside.....	60546	Schiller Park.....	*	Standard City.....	62640
Omaha.....	62871	Pisgah.....	62650	Riverton.....	62561	Sciota.....	61475	Stanford.....	*
Onarga.....	60955	Pittsburg.....	62974	Roanoke.....	61561	Scioto Mills.....	61032	Staunton.....	62088
Oneida.....	61467	Pittsfield.....	62363	Robbins.....	60472	Scott AFB.....	62225	Steeleville.....	62288
Ontarioville.....	60103	Plainfield.....	*	Robbs.....	62985	Scottville.....	*	Steger.....	60475
Opdyke.....	62872	Plainview.....	62685	Roberts.....	60962	Seaton.....	61476	Sterling.....	61081
Ophiem.....	61468	Plainville.....	62365	Robinson.....	62454	Seatonville.....	61359	Steward.....	60553
Oquawka.....	61469	Plano.....	60545	Roby.....	62545	Secor.....	61771	Stewardson.....	62463
Orangeville.....	61060	Plato Center.....	*	Rochelle.....	61068	Seneca.....	61360	Stillman Valley.....	61084
Oraville.....	*	Pleasant Hill.....	62366	Rochester.....	62563	Serena.....	60549	Stockland.....	60967
Oreana.....	62554	Pleasant Plains.....	62677	Rockbridge.....	62081	Sesser.....	62884	Stockton.....	61085
Oregon.....	61061	Plymouth.....	62367	Rock City.....	61070	Seward.....	61077	Stonefort.....	62987
Orient.....	62874	Pocahontas.....	62275	Rockdale.....	60436	Seymour.....	61875	Stone Park.....	60165
Orion.....	61273	Polo.....	61064	Rock Falls.....	61071	Shabbona.....	60550	Stonington.....	62567
Orland Park.....	*	Pomona.....	62975	Rockford.....	*	Shannon.....	61078	Stoy.....	62464
Osco.....	61274	Pontiac.....	61764	Rock Island.....	*	Sharpsburg.....	62568	Strasburg.....	62465
Oswego.....	60543	Pontoosuc.....	62330	Rockport.....	62370	Shattuc.....	62231	Strawn.....	61775
Ottawa.....	61350	Poplar City.....	62633	Rockton.....	61072	Shawneetown.....	62984	Streamwood.....	60107
Owaneco.....	62555	Poplar Grove.....	61065	Rockwood.....	62280	Sheffield.....	61361	Streator.....	*
Ozark.....	62972	Port Byron.....	61275	Rolling Meadows.....	*	Shelbyville.....	62565	Stronghurst.....	61480
Palatine.....	*	Posen.....	60469	Rome.....	61562	Sheldon.....	60966	Sublette.....	61367
Palestine.....	62451	Potomac.....	61865	Romeoville.....	60446	Sheridan.....	60551	Sugar Grove.....	60554
Palmer.....	62556	Prairie City.....	61470	Roodhouse.....	62082	Sherman.....	62684	Sullivan.....	61951
Palmyra.....	62674	Prairie Du Rocher.....	*	Rosamond.....	62083	Sherrard.....	61281	Summerfield.....	62289
Paloma.....	62359	Prairie View.....	60069	Roscoe.....	61073	Shiloh.....	*	Summer Hill.....	62363
Palos Heights.....	60463	Preemption.....	61276	Roselle.....	60172	Shipman.....	62685	Summit Argo.....	60501
Palos Hills.....	60465	Prentice.....	62612	Rosemont.....	*	Shirland.....	61079	Sumner.....	62466
Palos Park.....	60464	Princeton.....	61356	Roseville.....	61473	Shirley.....	61772	Sutter.....	62373
Pana.....	62557	Princeville.....	61559	Rosiclare.....	62982	Shobonier.....	62885	Swanwick.....	62237
Panama.....	62077	Prophetstown.....	61277	Rossville.....	60963	Shorewood.....	*	Sweet Water.....	62642
Panther Creek.....	62627	Prospect Heights.....	60070	Round Lake.....	60073	Shumway.....	62461	Sycamore.....	60178
Papineau.....	60956	Pulaski.....	62976	Roxana.....	62084	Sibley.....	61773	Table Grove.....	61482
Paris.....	61944	Putnam.....	61560	Royal.....	61871	Sicily.....	62558	Tallula.....	62688
Parkersburg.....	62452	Quincy.....	*	Royal Lakes.....	62685	Sidell.....	61876	Tamaroa.....	62888
Park Forest.....	60466	Radford.....	62550	Royalton.....	62983	Sidney.....	61877	Tamms.....	*
Park Ridge.....	60068	Raleigh.....	62977	Rushville.....	62681	Sigel.....	62462	Tampico.....	61283
Patoka.....	62875	Ramsey.....	62080	Russell.....	60075	Silvis.....	61282	Taylor Ridge.....	61284
Patterson.....	62078	Rankin.....	60960	Rutland.....	61358	Simpson.....	62985	Taylor Springs.....	62089
		Ransom.....	60470	Sadorus.....	61872	Sims.....	62886	Taylorville.....	62568
		Rantoul.....	61866	Sailor Springs.....	*	Sinclair.....	62650	Techny.....	60082
		Rapids City.....	61278	Saint Anne.....	60964	Skokie.....	*	Teheran.....	62664
				Saint Augustine.....	61474	Smithboro.....	62284	Temple Hill.....	62938
				Saint Charles.....	*	Smithfield.....	61477	Tennessee.....	62374

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	Urbana	*	Washington Park		Willow Hill	62480	
	Ursa	62376	(See East St. Louis)		Willow Springs	60480	
	Utica	61373	Wataga	61488	Wilmette	60091	
	Valer	62891	Waterloo	62298	Wilmington	60481	
	Valmeyer	62295	Waterman	60556	Wilsonville	62093	
	Vandalia	62471	Watseka	60970	Winchester	62694	
	Van Orin	61374	Watson	62473	Windsor	61957	
	Varns	61375	Wauconda	60084	Winfield	60190	
Thomasboro	61878	Venedy	62214	Waukegan	*	Winnebago	61088
Thompsonville	62890	Venice	62090	Waverly	62692	Winnetka	60093
Thomson	61285	Vergennes	62994	Wayne	60184	Winslow	61089
Thornton	60476	Vermilion	61955	Wayne City	62895	Winthrop Harbor	60096
Tice	62675	Vermont	61484	Waynesville	61778	Witt	62094
Tilden	62292	Vernon	62892	Wedron	60557	Wolf Lake	62998
Tilton	*	Vernon Hills	60061	Weldon	61882	Womac	62626
Timewell	62375	Verona	60479	Wellington	60973	Wonder Lake	60097
Tinley Park	*	Versailles	62378	Wenona	61377	Wood Dale	*
Tiskilwa	61368	Victoria	61485	West Brooklyn	61378	Woodhull	61490
Toledo	62468	Vienna	62995	Westchester	60154	Woodland	60974
Tolono	61880	Villa Grove	61956	West Chicago	*	Woodlawn	62898
Toluca	61369	Villa Park	60181	Western Springs	60558	Woodridge	60517
Tonica	61370	Villa Ridge	62996	Westervelt	62565	Wood River	62095
Topeka	61567	Viola	61486	Westfield	62474	Woodson	62695
Toulon	61483	Virden	62690	West Frankfort	62896	Woodstock	60098
Tovey	62570	Virgil	60151	West Liberty	62475	Woosung	61091
Towanda	61776	Virginia	62691	Westmont	60559	Worden	62097
Tower Hill	62571	Wadsworth	60083	West Point	62380	Worth	60482
Tremont	61568	Waggoner	62572	West Salem	62476	Wrights	62098
Trenton	62293	Walnut	61376	West Union	62477	Wyand	61379
Trilla	62469	Walnut Hill	62893	Westville	61883	Wyoming	61491
Triumph	61371	Walsh	62297	West York	62478	Xenia	62899
Trivoli	61569	Walshville	62091	Wheaton	*	Yale	62481
Troy	62294	Waltonville	62894	Wheeler	62479	Yantisville	62534
Troy Grove	61372	Wapella	61777	Wheeling	60090	Yates City	61572
Tunnel Hill	62972	Warren	61087	White Hall	62092	Yatesville	62612
Tuscola	61953	Warrensburg	62573	White Heath	61884	Yorkville	60560
Ulin	62992	Warrenville	60555	Whittington	62897	Zeigler	62999
Union	60180	Warsaw	62379	Williamsfield	61489	Zion	60099
Union Hill	60969	Wasco	60183	Williamsville	62693		

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Giving Back to Our Community

Geneseo Communications, Inc. knows the importance of giving back to the communities it serves. We strive to enable community members and organizations to make the area a better place to live, learn and work. During 2025, the subsidiaries of Geneseo Communications, Inc. have supported the following organizations with their charitable, scientific, literary and educational visions:



Atkinson Heritage Days
Annawan After Prom
Annawan Kiwanis Club
Annawan Canal Ambush Mini-Triathlon
The Arc of the QC
Boy Scout Troop #100
Boy Scout Troop #131
Cambridge FFA Alumni
Cambridge Fire Department Pancake Breakfast
Cambridge U.M. Church - Backpack Blessings
Concordia Lutheran Academy
Gen-Air Park Fly in Breakfast
Geneseo Aisle of Flags
Geneseo/Atkinson Food Pantry
City of Geneseo - "Thrill on the Hill" Fireworks
Geneseo 911 Memorial Stair Climb
Geneseo Basketball Association
Geneseo FFA Trivia Night

Geneseo Fire Protection Dist.
Geneseo Football Boosters
Geneseo Kiwanis
Geneseo Special Olympics "Polar Plunge"
Geneseo Youth Football
GHS Boys Basketball Boosters Tip Off Club
GHS Robotics Team
Hammond Henry Hospital "The Summit"
Henry County 4-H Foundation
Henry County Humane Society
Henry County Senior Citizens
Light of Hope Backpack Program Silvis
Maple City Cruisers
Project Now
National Child Safety Council for H.C. Sherriff
Seth Ernst Memorial Soccer Slam
Silvis Public Library Bingo Night
St. Malachy's 50th Annual Car Party

Geneseo Communications Charitable Foundation

St. Malachy School
William W. Cole Memorial Cabin
Geneseo Atkinson Food Pantry
Inspire Continuing Care
Junior Achievement
Geneseo Marriage and Family Counseling

Children's Therapy Center
Fellowship of Christian Athletes (FCA)
Geneseo Performing Arts Council (GPAC)
Henry County Economic Development Partnership
Henry County 4-H Foundation Inc.
Royal Family Kids Camp
Safe Families for Children
Sols Legacy

The Geneseo Communications Charitable Foundation was established in 2001 to benefit the customers of Geneseo Communications. Since its inception, we have granted over \$1,000,000 in funds to a variety of local 501c3 organizations. If you are a 501c3 organization and would like to request a grant, please fill out the Geneseo Communications Charitable Foundation Grant Application form on our website at www.geneseo.com and return it to:

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Geneseo Communications
111 E First St
Geneseo IL 61254

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NUMBER

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Example 1: To call Dublin, Ireland dial: 011+353+1+number you are dialing.

Example 2: To call Greenland (has no city codes) dial: 011+299+number you are dialing.

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CODE

+

CITY
CODE

+

LOCAL
NUMBER

+

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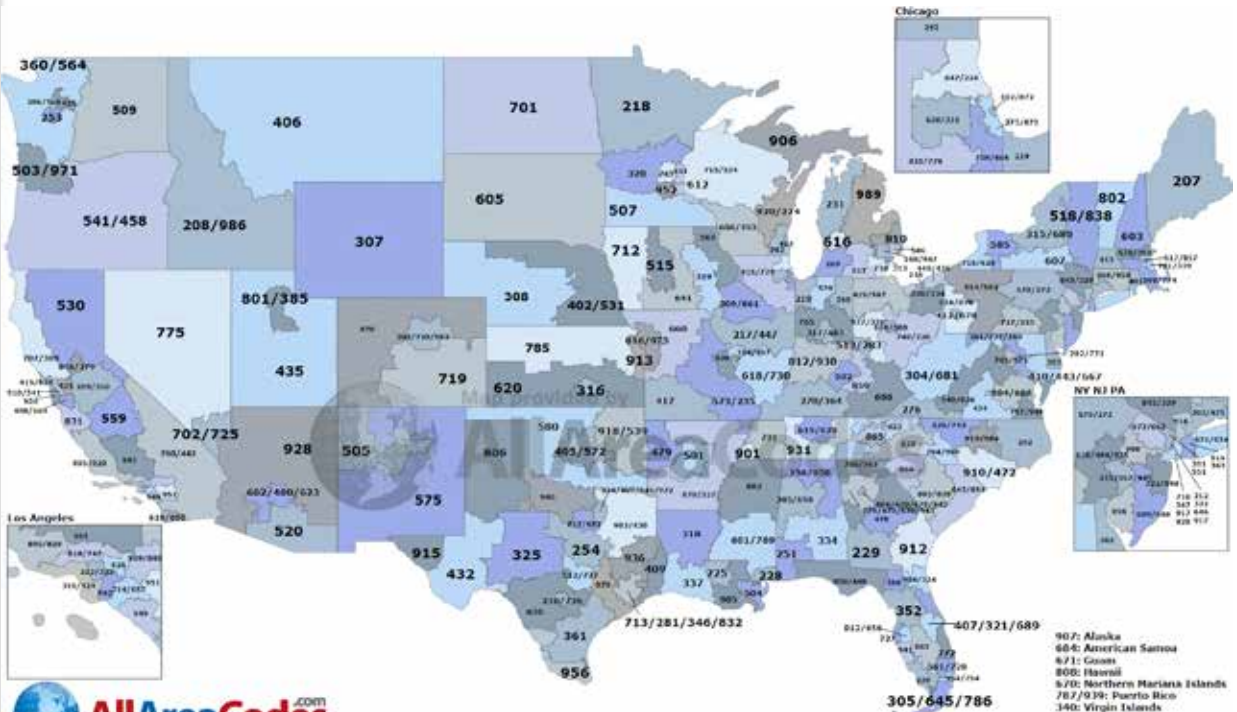
- The Country Code is the bold number following the country name which is in all caps.
- City Codes are the number to the right of the city name.
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ALBANIA 355	Minsk 17	Phnom Penh 23	DENMARK * 45
Tirana 4	BELGIUM 32	CAMEROON* 237	DJIBOUTI* 253
ALGERIA 213	Antwerp 3	CANADA 1	DOMINICA* 767
Adrar 49	Brussels 2	Montreal 438, 514	DOMINICAN REPUBLIC*
AMERICAN SAMOA* 684	Liege 4	Ottawa 343, 613	 809, 829, 849
ANDORRA * 376	BELIZE 501	Quebec City 418, 581	EAST TIMOR* 670
ANGOLA 244	Belize City 2	Toronto 647, 416	ECUADOR 593
Luanda 2	Corozal 4	Vancouver 236, 778, 604	Guayaquil (Guayas) 4
ANGUILLA* 264	BENIN 229	CAPE VERDE* 238	Quito (Pichincha) 2
ANTARCTICA 672	Oueme 20	CAYMAN ISLANDS* 345	EGYPT 20
Casey Base 12	BERMUDA* 441	CENTRAL AFRICAN REP.* 236	Alexandria 3
Davis Base 10	BHUTAN 975	CHAD 235	Cairo 2
Macquarie Base 13	Thimphu 2	N'djamena 51	EL SALVADOR * 503
Mawson Base 11	BOLIVIA 591	CHILE 56	EQUATORIAL GUINEA 240
ANTIGUA & BARBUDA 268	La Paz 2	Concepcion 41	Malabo 9
ARGENTINA 54	Santa Cruz 3	Santiago 2	ERITREA * 291
Buenos Aires 11	BOSNIA	Valparaiso 32	ESTONIA 372
Cordoba 351	(formerly Yugoslavia) 387	CHINA 86	Tallinn 60, 61, 62, 63, 64,
ARMENIA 374	Sarajevo 57	Beijing (Peking) 10	 65, 66, 67, 68, 69, 71
Yerevan 10	BOTSWANA 267	Shanghai 21	ETHIOPIA 251
ARUBA * 297	Gaborone 31, 35, 36	CHRISTMAS ISLAND* 61	Addis Ababa 1
ASCENSION ISLAND* 247	BRAZIL 55	COCOS ISLANDS* 61	FALKLAND ISLANDS* 500
AUSTRALIA 61	Belo Horizonte 31	COLOMBIA 57	FAEROE ISLANDS* 298
Central West Region 8	Brasilia 61	Barranquilla 5	FIJI 679
Central East Region 2	Porto Alegre 51	Bogota 1	Suva 32
South East Region 3	Rio de Janeiro 21	Cali 2	FINLAND 358
North East Region 7	Salvador 71	Medellin 4	Helsinki 9
AUSTRIA 43	Sao Paulo 11	COMOROS* 269	FRANCE 33
Linz Donau 732	BRITISH INDIAN OCEAN	COOK ISLANDS 682	Bordeaux 5
Salzburg 662	TERRITORY 246	COSTA RICA* 506	Cannes 4
Vienna 1	BRITISH VIRGIN ISLANDS 284	CROATIA 385	Grenoble 4
AZERBAIJAN 994	BRUNEI 673	Dubrovnik 20	Lyon 4
Baku 12	Brunei/Muara 2	Zagreb 1	Marseille 4
Dashkasan 216	Kuala Belait 3	CUBA 53	Nice 4
BAHAMAS* 242	Temburong 5	Havana 7	Paris 1
BAHRAIN* 973	Tutong 4	CURACAO* 599	Toulouse 5
BANGLADESH 880	BULGARIA 359	CYPRUS 357	FRENCH POLYNESIA*
Chittagong 31	Sofia 2	Nicosia 22	(Moorea & Tahiti) 689
Dhaka 2	BURKINA FASO 226	CZECH REPUBLIC 420	GABON * 241
Khulna 41	Ouagadougou .30xxx-38xxx	Prague (Praha) 3	

GAMBIA*	220	ITALY	39	MEXICO	52	OMAN*	968
Banjul	42	Florence	55	Acapulco	744	Muscat	24
GEORGIA	995	Genoa	10	Cabo San Lucas	624	PAKISTAN	92
Tbilisi	32	Milan	2	Ensenada	646	Karachi	21
GERMANY	49	Naples	81	La Paz	833	Lahore	42
Berlin	30	Rome	6	Los Mochis	668	PALAU*	680
Frankfurt	69	Venice	41	Mazatlan	669	PALESTINE*	970
Hamburg	40	IVORY COAST	225	Mexicali	686	PANAMA	507
Leipzig	341	Yamoussoukro	30	Mexico City	55	Panama City	2, 3
Munich	89	JAMAICA*	876	Monterrey	81	PAPUA NEW GUINEA	675
GHANA	233	JAPAN	81	Tijuana	664	Port Moresby . 30, 31, 32, 33,	
Accra	21	Tokyo	3	Veracruz	229	 35, 36, 37, 38, 39	
GIBRALTAR	350	Yokohama	45	MICRONESIA*	691	PARAGUAY	595
Gibraltar	4, 5, 6, 7	JERSEY*	44-1534	MOLDOVA	373	Asuncion	21
GREECE	30	JORDAN	962	Chisinau	22	Concepcion	31
Athens	21	Greater Amman	6	MONACO	377	PERU	51
Iraklion (Crete)	281	Karak	3	All cities	9	Arequipa	54
GREENLAND	299	KAZAKHSTAN	7	MONGOLIA	976	Lima	1
Nuuk	3	Astana	717	Ulaanbaatar	11	PHILIPPINES	63
GRENADA	473	KENYA	254	MONTENEGRO	382	Bacolod	34
Digicel Grenada Ltd.		Mombasa	41	Podgorica	81	Cebu City	32
..... 414, 415, 41		Nairobi	20	MONTERRAT*	684	Davao	82
GUAM*	671	KIRIBATI	686	MOROCCO	212	Iloilo City	33
GUATEMALA	502	Abaokoro, Tarawa	31	Casablanca*	22	Manila	2
GUERNSEY*	1481	KOSOVO*	383	Rabat	37	PITCAIRN*	64
GUINEA	224	KUWAIT	965	MOZAMBIQUE	258	POLAND	48
Conakry	41	KYRGYZSTAN	996	Maputo	21	Gdansk	58
GUINEA-BISSAU	245	Bishkek	312	MYANMAR (formerly Burma) 95		Krakow	12
Bolama	81	LAOS	856	Yangon (formerly Rangoon) 1		Warsaw	22
Cacheu	91	Vientiane	21	NAMIBIA	264	PORTUGAL	351
GUYANA	592	LATVIA	371	Grootfontein	67	Lisboa	21
HAITI	509	Riga	7, 28, 29	Windhoek	61	PUERTO RICO	787, 939
HONDURAS	504	LEBANON	961	NAURU*	674	San Juan	787, 939
Tegucigalpa	2	Beirut	1	NEPAL	977	QATAR*	974
HONG KONG	852	LESOTHO*	266	Kathmandu	1	REPUBLIC OF	
HUNGARY	36	LIBERIA*	231	NETHERLANDS	31	CONGO	242
Budapest	1	LIBYA	218	Amsterdam	20	Brazzaville	28
Derborecen	52	Tripoli	21	Rotterdam	10	REUNION*	262
ICELAND *	354	LIECHTENSTEIN	423	The Hague	70	ROMANIA	40
INDIA	91	Vaduz	2, 3, 4	NETHERLANDS ANTILLES 599		Bucharest	21
Bombay (Mumbai)	22	LITHUANIA	370	Curacao	9	RUSSIA	7
Calcutta (Kolkatta)	33	Kaunas	37	St. Maarten	5	Moscow	495
Madras (Chennai)	44	LUXEMBOURG*	352	NEW CALEDONIA	687	RWANDA*	250
New Delhi	11	MACAU*	853	Noumea	23	SAINT BARTHELEMY* ..	590
INDONESIA	62	MACEDONIA	389	NEW ZEALAND	64	SAINT HELENA*	290
Jakarta	21	Skopje	2	Auckland	9	SAINT KITTS & NEVIS* ..	869
IRAN	98	MADAGASCAR	261	Christchurch	3	SAINT LUCIA*	758
Teheran	21	Antananarivo	22	Wellington	4	SAINT MARTIN*	590
IRAQ	964	MALAWI	265	NICARAGUA	505	SAINT PIERRE &	
Baghdad	1	MALAYSIA	60	Leon	311	MIQUELON*	508
Kerbela	32	Ipoh	5	Managua	2	SAINT VINCENT &	
Mousil	60	Kuala Lumpur	3	NIGER*	227	THE GRENADINES*	784
IRELAND	353	MALDIVES	960	NIGERIA	234	SAMOA*	685
Cork	21	Male	31, 32, 34,	Lagos	1	SAN MARINO	378
Dublin	1	 331, 332, 333, 334		NIUE	683	All cities	0, 6, 7, 8, 9
Galway	91	MALI*	223	Alofi	1	SAO TOME & PRINCIPE* 239	
ISLE OF MAN	44-1624	MALTA*	356	NORTH KOREA	850	SAUDI ARABIA	966
ISRAEL	972	MARSHALL ISLANDS	692	Pyong Yang	2	Jeddah	12
Haifa	4	Majuro Islands	247, 528	NORTHERN		Makkah	12
Jerusalem	2	MAURITANIA	222	MARIANA ISLANDS*	670	Riyadh	11
Tel Aviv	3	MAURITIUS*	230	NORWAY	47	SENEGAL*	221
		MAYOTTE*	262	Bergen	5	Dakar	8
				Oslo	2	Outside Dakar	9

SERBIA	381	Melilla	952	THAILAND	66	Glasgow (Scotland)	141
Beograd	11	Pamplona	948	Bangkok	2	Liverpool (England)	151
SEYCHELLES*	248	Seville	95	Chanthaburi	39	London (England)	20
SIERRA LEONE	232	Valencia	96	TOGO	228	Manchester (England)	161
Freetown	22	SRI LANKA		Lome	2	UNITED STATES OF AMERICA	011
SINGAPORE*	65	SUDAN	249	TOKELAU*	690	URUGUAY	598
SINT MAARTEN*	721	Khartoum	183	TONGA	676	Canelones	32
SLOVAKIA	421	SURINAME*	597	Nuku'alofa	20, 21, 22, 23,	Mercedes	53
Bratislava	2	Paramaribo	4		24, 25, 26, 27, 28	Montevideo	2
SLOVENIA	386	SVALBARD & JAN MAYEN* 47		TRINIDAD & TOAGO*	868	US VIRGIN ISLANDS*	340
Ljubljana	1	SWAZILAND*	268	TUNISIA	216	UZBEKISTAN	998
Maribor	2	SWEDEN	46	Bizerte	2	Tashkent	71
SOLOMON ISLANDS	677	Malmö	40	Tunis	1	VANUATU	678
SOMALIA	252	Stockholm	8	TURKEY	90	Port Vila	22
Mogadiscio	61	SWITZERLAND	41	Ankara	312	VATICAN CITY	379
SOUTH AFRICA	27	Basel	61	Istanbul	212, 216	VENEZUELA	58
Bloemfontein	51	Bern	31	TURKMENISTAN	993	Caracas	212
Cape Town	21	Geneva	22	Ashgabat	12	Maracaibo	261
Durban	31	Lausanne	21	TURKS & CAICOS ISLANDS*	649	Maracay	243
Johannesburg	11	Lucerne	41	TUVALU*	688	Valencia	241
Pretoria	12	Zurich	43	UGANDA	256	VIETNAM	84
SOUTH KOREA	82	SYRIA	963	Kampala	41	Hanoi	4
Kwangju	62	Damascus	11	UKRAINE	380	Ho Chi Minh City	8
Pusan	51	TAIWAN	886	Kiev	44	WALLIS & FUTUNA*	681
Seoul	2	Kaohsiung	7	Odessa	48	WESTERN SAHARA*	212
Taegu	53	Tainan	6	UNITED ARAB EMIRATES 971		YEMEN	967
SOUTH SUDAN*	211	Taipei	2	Abu Dhabi	2	Sana'a	1
SPAIN	34	TAJIKISTAN	992	UNITED KINGDOM	44	Zabid	3
Barcelona	93	Dushanbe	372	Belfast (N Ireland)	28	ZAMBIA	260
Bilbao	94	TANZANIA	255	Birmingham (England) ...	121	Lusaka	1
Granada	958	Dar Es Salaam	22	Cardiff (Wales)	29	ZIMBABWE	263
Las Palmas (Canary Is) .	928	Tanga	27	Edinburgh (Scotland)	131	Harare	4
Madrid	91						

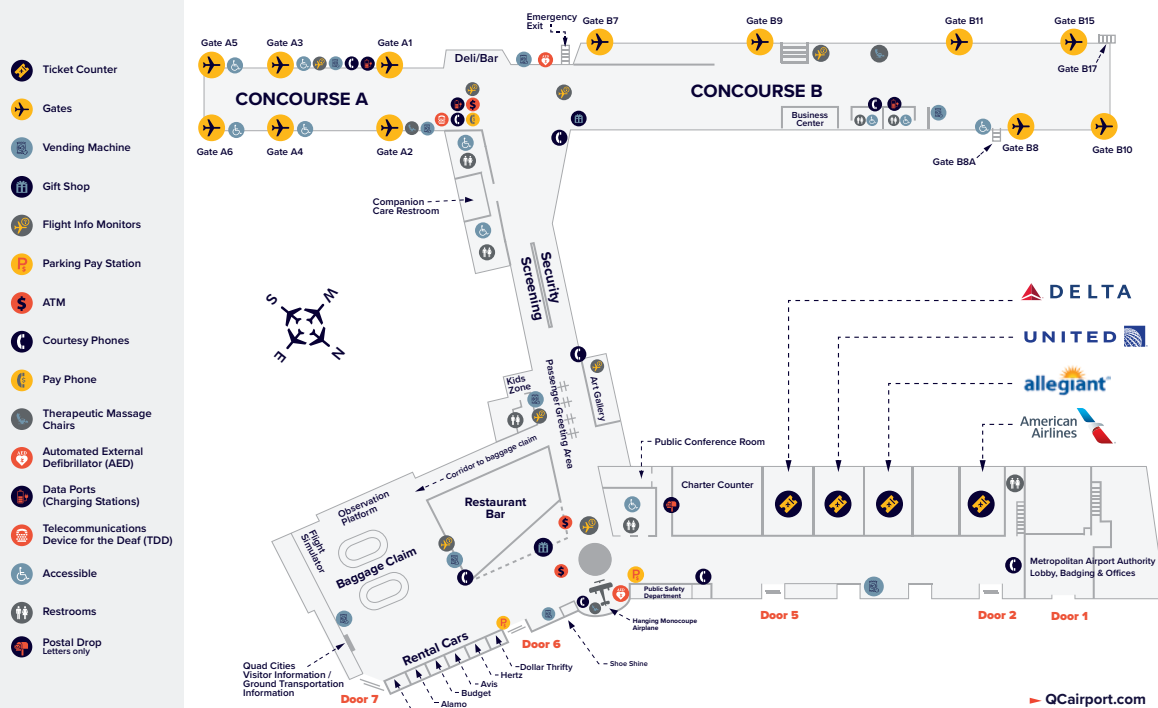


AllAreaCodes.com

* The primary area code for an area is listed first with any overlays listed after the slash.



TERMINAL MAP



The Quad City International Airport offers ten nonstop flights on four major airlines.

The Quad City International Airport serves the cities of Atlanta, Charlotte, Chicago (O'Hare), Dallas-Ft. Worth, Denver, Las Vegas, Orlando-Sanford, Phoenix-Mesa, Ft. Myers area via Punta Gorda, Sarasota and St. Petersburg/Clearwater. Flight schedules and cities served are subject to change.

Quad City International Airport

(Airport Code: MLI)

2200 69th Ave.

Moline, IL 61265

309.757.1768

www.qcairport.com

Airlines:

Allegiant.....	1-702-505-8888
American Airlines.....	1-800-443-7300
Delta	1-800-221-1212
United Airlines.....	1-800-864-8331

Rental Car Agencies

National/Alamo	(309) 553-8026
Avis	(309) 762-3606
Enterprise	(309) 553-8026
Hertz.....	(309) 762-9429 ext. 362
Budget	(309) 762-7730
Dollar Thrifty.....	(309) 762-9429 ext. 362



ALWOOD

ALWOOD Elementary School.....309-629-5011
ALWOOD Jr./Sr. High School 309-334-2102

ANNAWAN

Annawan Grade School..... 309-935-6623
Annawan High School 309-935-6781
Annawan PreK..... 309-935-6177

BRADFORD

Bradford Grade School..... 309-897-4441
Bradford High School 309-897-2801

BUREAU VALLEY

Bureau Valley High School 815-445-4004
Bureau Valley Walnut 815-379-2900
Bureau Valley Jr. High/Elem. 309-445-2121
Bureau Valley Wyand Elem. 815-699-2251

CAMBRIDGE

Cambridge Grade School 309-932-4931
Cambridge Jr./Sr. High School ... 309-932-4932

COAL VALLEY

Bicentennial Elementary..... 309-743-1614
John Deere Middle School 309-743-1622
Moline High School..... 309-743-1624

COLONA

Colona Grade School 309-792-1232

GALVA

Galva Grade School 309-932-2420
Galva Jr./Sr. High School..... 309-932-2151

GENESEO

Geneseo High School..... 309-945-0399
24 Hour Attendance Line309-945-0110
Geneseo Middle School 309-945-0599
Attendance Line.....309-945-0111
Millikin Grade School..... 309-945-0475
Attendance Line 309-945-0193
Northside Grade School 309-945-0625
Attendance Line..... 309-945-0194
St. Malachy's Catholic School 309-944-3230
Southwest Grade School 309-945-0699
Attendance Line..... 309-945-0109

KEWANEE

Belle Alexander Grade School.... 309-852-2449
Central Jr. High/Elem School..... 309-853-4290
Irving School..... 309-853-3013
Kewanee High School 309-853-3328
Lyle Preschool 309-853-2741
Visitation Catholic School 309-856-7451

NEPONSET

Neponset Jr. High/Grade School 309-594-2306

ORION

C.R. Hanna Grade School 309-526-3386
Orion Middle School 309-526-3392
Orion High School 309-526-3361

STARK COUNTY

Stark County Grade School 309-695-6123
Stark County Jr./Sr. High School 309-286-6123
Option 2

WETHERSFIELD

Wethersfield Grade School 309-853-4800
Wethersfield Jr./Sr. High School 309-853-4205



ALPHA

Telephone Frontier 1-800-921-8101
 Woodhull Telephone Co. 309-334-2150
Electric & Gas Ameren IP 1-800-755-5000
Water Village of Alpha 309-629-9881
Trash Spencer Bros. 309-667-2321
 Peterson Disposal Service 309-521-8323
Recycling Eagle Enterprises 309-932-2936

ANDOVER/LYNN CENTER

Telephone Cambridge Telcom 309-944-2103
Electric Mid American Energy .. 1-888-427-5632
Gas Ameren 1-800-755-5000
Trash Peterson Disposal Service... 309-521-8323
Water 309-521-8116

ANNAWAN

Telephone Henry County Telephone 309-944-2103
In Town
Electric & Gas Ameren 1-800-755-5000
Water, Sewer, Trash & Recycling, LP & Gas
 Village of Annawan 309-935-6632
Rural
Electric & Gas
 Corn Belt Energy 1-800-875-4480
 Ameren 1-800-755-5000

ATKINSON

Telephone Henry County Telephone 309-944-2103
In Town
Electric & Gas Ameren 1-800-755-5000
Water, Sewer & Trash
 Village of Atkinson 309-936-7658
Rural
Electric Ameren 1-800-755-5000
 JCE Co-op 1-800-858-5522

BISHOP HILL

Telephone Mid Century 1-309-778-8611
Electric & Gas Ameren 1-800-755-5000
Water, Trash & Recycling
 Village of Bishop Hill 309-927-3593

BRADFORD

Telephone Frontier 1-800-921-8101
Electric & Gas Ameren CILCO 1-888-755-5000
Recycling Eagle Enterprises 309-932-2936
Trash Murphy's Container Service .. 309-852-3881
Water & Sewer Village of Bradford.. 309-897-2071

BUDA

Telephone Frontier 1-800-921-8101
Electric & Gas Ameren 1-800-755-5000
Water, Sewer, Trash & Recycling
 City of Buda 309-895-2408

CAMBRIDGE

Telephone Cambridge Telcom 309-944-2103
In Town
Electric & Gas Ameren 1-800-755-5000
Water, Sewer, Trash & Recycling
 Village of Cambridge 309-937-2570
Rural
Electric
 Mid American Energy 1-888-427-5632
 Corn Belt Energy 1-800-875-4480

CASTLETON

Telephone Frontier 1-800-921-8101
Electric Ameren CILCO 1-888-755-5000
Trash Murphys 309-852-3881

COAL VALLEY

Telephone AT&T (RI Cty) 1-800-331-0500
 Frontier (Henry Cty) 1-800-921-8101
Electric & Gas
 Mid American Energy 1-888-427-5632
Trash Allied/Republic Services 309-799-3604
Water & Sewer
 Village of Coal Valley 309-799-3604

COLONA

Telephone AT&T 1-800-331-0500
 Geneseo Telephone 309-944-2103
Electric & Gas
 Mid American Energy 1-888-427-5632
Trash, Water & Sewer
 Colona City Hall 309-792-0571

GALVA

Telephone Frontier 1-800-921-8101
Electric & Gas Ameren IP 1-800-755-5000
Water, Sewer & Trash
 City of Galva 309-932-2555

GENESEO**Telephone**

Geneseo Communications 309-944-2103

In Town**Electric**

Geneseo Municipal Utilities 309-944-4243

Gas Nicor..... 1-888-642-6748**Trash & Recycling**

Republic Services..... 1-800-233-9634

Water & Sewer

Geneseo Municipal Utilities 309-944-4243

Rural**Electric** JCE Co-op 1-800-858-5522

Mid American Energy..... 1-888-427-5632

Com Ed..... 1-800-334-7661

Ameren 1-800-755-5000

Corn Belt Energy 1-800-875-4480

HOOPPOLE**Telephone** Frontier 1-800-921-8101**Electric** ComEd..... 1-800-334-7661**Gas** Nicor 1-888-642-6748**KEWANEE****Telephone** Frontier 1-800-921-8101**Electric & Gas** Ameren IP 1-800-755-5000**Water, Sewer, Trash & Recycling**

City of Kewanee..... 309-852-2611

LAFAYETTE**Telephone** Mid Century 1-309-778-8611**Electric & Gas** Ameren..... 1-800-755-5000**Water & Trash** 309-995-3885 or 309-995-3338**MINERAL****Telephone** Frontier 1-800-921-8101**In Town****Electric & Gas** Ameren 1-800-755-5000**Rural****Electric** Corn Belt Energy..... 1-800-875-4480

Mid American Energy..... 1-888-427-5632

OSCO**Telephone** Cambridge Telcom 309-944-2103**Electric** Mid American Energy ... 1-888-427-5632**Gas** Ameren 1-800-755-5000**Trash** Peterson Disposal Service.. 309-521-8323

or Allied Waste 1-800-233-9634

Water..... 309-522-5594**ORION****Telephone** Frontier 1-800-921-8101**In Town****Trash**

Peterson Disposal Service 309-521-8323

Eagle Enterprises Recycling 1-888-932-2936

ESI..... 1-563-323-5218

Electric & Gas

Mid American Energy 1-888-427-5632

Water & Sewer Village of Orion 309-526-8139**Rural****Electric**

Mid American Energy 1-888-427-5632

SHEFFIELD**Telephone** Frontier 1-800-921-8101**Electric & Gas** Ameren IP 1-800-755-5000**Water & Sewer**

Village of Sheffield 815-454-2034

Trash & Recycling

Recycle (Eagle Entr)..... 1-888-932-2936

Trash (LRS)..... 309-586-4410

TOULON**Telephone** Frontier 1-800-921-8101**In Town****Electric & Gas**

Ameren CILCO 1-888-755-5000

Water, Sewer, Trash & Recycling

City of Toulon..... 309-286-5042

Rural**Electric** Ameren Cilco..... 1-888-755-5000**WOODHULL****Telephone**

Woodhull Telephone Company.. 309-334-2150

Electric & Gas Ameren..... 1-800-755-5000**Trash** Spencer Bros. Disposal 309-667-2321

Peterson Disposal Service... 309-521-8323

Recycling Village of Woodhull 309-334-3230**Water & Sewer**

Village of Woodhull..... 309-334-2600

WYOMING**Telephone** Frontier 1-800-921-8101**Electric & Gas** Ameren CILCO . 1-888-755-5000**Trash** Murphy's Container Service 309-852-3881**Water, Sewer, Trash & Recycling**

City of Wyoming 309-695-4831



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INTENT TO DEFRAUD

It shall be unlawful for any person to obtain or attempt to obtain, by the use of any fraudulent scheme, device, means or method, telephone or telegraph service or the transmission of message, signal or other communication by telephone or telegraph, or over telephone or telegraph facilities with the intent to avoid payment of the lawful price, charge or toll therefore.

Any person who violates any provision of this statute is guilty of a misdemeanor and upon conviction shall be punished by confinement in the county jail for not more than one year or by fine not exceeding one thousand dollars, or both such fine and confinement.

ILLINOIS RESTRICTED CALL REGISTRY

Illinois law protects residents from certain unwanted telemarketing calls. For more information about the Restricted Call Registry and how to enroll, go to www.donotcall.gov or call 1-888-382-1222. For TTY, call 1-866-290-4236.

WARNING:

Illinois law defines harassment by telephone as:

- Making any comment, request, suggestion or proposal which is obscene, lewd, lascivious, filthy or indecent with an intent to offend; or,
- Making a telephone call, whether or not conversation ensues, with intent to abuse, threaten or harass any person at the called number; or,
- Making or causing the telephone of another repeatedly to ring with intent to harass any person at the called number; or,

- Making repeated telephone calls, during which conversation ensues, solely to harass any person to the called number; or,
- Knowingly permitting any telephone under one's control to be used for any of the purposes mentioned herein.

Any person violating these provisions shall be fined not more than five hundred dollars or imprisoned in the county jail for a period of six months, or both.

ELIMINATION OF THE DIGITAL DIVIDE

The Eliminating the Digital Divide Fund (EDDF) is a donation-based fund to sustain digital equity work in Illinois. Originating from the Eliminate the Digital Divide Law, passed in 2001, and updated in 2025, the EDDF can be used to support digital equity programming such as digital skills classes, providing free or low-cost devices, helping individuals enroll in low-cost internet plans, and more across the state of Illinois. Donations from internet service providers, companies, and individuals will fund digital equity initiatives like: Community Tech Centers, Digital Skill Classes & Curriculum, One-on-one Tech Support, Low-cost laptops for communities.

Customers wishing to participate in the Program to Foster the Elimination of the Digital Divide may do so by electing to contribute on a monthly basis. You may cease contributing at any time upon providing notice to your telephone company. Any contribution made will not reduce your monthly bill for telecommunications service. If you have any questions about the Digital Divide please feel free to contact your telephone provider's business office or visit www.commerce.state.il.us.

LIFELINE

LIFELINE is a program established to help pay the monthly charge for local telephone or broadband service. This federally funded program is available to qualifying low income consumers. If the qualifying low income consumer voluntarily elects toll blocking while initiating LIFELINE service, a deposit is not required. LIFELINE will support stand-alone broadband service as well as bundled voice and data service packages. One benefit per household.

WHO IS ELIGIBLE FOR THIS PROGRAM?...To be eligible for this program you must be a recipient of one of the following: SNAP, Medicaid, Veterans Pension, Supplemental Security Income (SSI), HUD Federal Public Housing Assistance, Tribal, along with income-based eligibility.

WHERE CAN I APPLY FOR THE LIFELINE PROGRAM?....For additional information or enrollment, contact our business office at 309-944-2103 or 1-800-852-3611, or apply online at lifelinesupport.org

WHAT IS IT?

Illinois Relay Service is a 24-hours-a-day, seven-days-a-week service provided by your telephone provider in cooperation with the Illinois Telecommunications Access Corp. (ITAC). The service is a communications link between those who use a Text Telephone (TTY) and those who use a standard voice telephone. TTY's are special typewriter style devices used by persons who are hearing impaired, deaf or voice impaired to communicate through the telephone.

HOW DOES IT WORK?

Specially trained operators relay conversations between TTY users and hearing people who use a standard voice telephone. The relay operator types the hearing caller's spoken words to the TTY caller. The operator then speaks the typed words received from the TTY caller to the hearing person. The operator acts as a go-between throughout the entire conversation.

All calls made through the Relay Center are kept strictly confidential.

Employees may not disclose any communication they have seen or heard, and no record of the call is kept, other than for billing purposes.

A special feature, known as "voice carry over" makes it possible for a deaf or hearing impaired caller with good speech skills to talk directly to the hearing caller. With this feature, the relay operator types only the hearing caller's voice response back to the TTY caller.

HOW DO YOU USE THE SERVICE?

Callers can contact the Illinois Relay Center, located in Chicago, by dialing:

7-1-1

- TTY Callers dial 1-800-526-0844
- Voice Callers dial 1-800-526-0857

HOW ARE CALLS BILLED?

Calls completed through the Relay Center are billed at regular telephone company rates. There are no extra charges. For example, a person in Springfield calls a friend in Carbondale using the Relay Center. The person will not be billed for the call from Springfield to the Relay Center in Chicago, or for the call from the Relay Center to Carbondale. The caller is billed only for a direct call between Springfield and Carbondale.

Billing options include collect calls, calling card calls, calls billed to a third number and person-to-person calls.

WHO DO I CALL IN AN EMERGENCY?

Relay operators do not have access to 9-1-1 emergency centers. TTY users should dial their local TTY emergency numbers directly. If, during an emergency, the TTY caller provides a phone number that can be directly dialed, the relay operator will attempt to complete this call.

For complaint resolution contact:

Illinois Commerce Commission
Consumer Service Division
527 East Capitol Avenue
Springfield, IL 62701
1-800-524-0795
1-800-858-9277 (TTY)

ARE OTHER SERVICES AVAILABLE?

ITAC also distributes TTY's at no charge to qualified Illinois residents. For more information on the TTY Loan Distribution Program, or the Telecommunications Relay Service, write to:

ITAC
3001 Montvale
Springfield, IL 62704
1-800-841-6167 (Voice)
1-800-841-1055 (TTY)
www.itactty.org

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SPEEDS UP TO 100 MBPS | FREE INSTALLATION | SERVING RURAL AREAS

LEARN MORE: GENESEO.COM/WIRELESS



Manage your Account Online!

Our Online Bill System is designed with features to help serve you better!

Manage Your Account Online - Anytime, Anywhere



Our Online Bill System offers you:

CONVENIENCE – Access your account from any location with Internet access. View your bill, services and account activity. Plus, with a variety of payment types and options you have the freedom to choose when, where and how you pay.

CONTROL OF FINANCES - With 24 x 7 access to our Billing System you have the flexibility to manage your services, setup automatic online payments or make a one-time payment. With electronic invoicing, not only do you not have to mail the check, but you can digitally monitor your account activity.

EMAIL REMINDERS - Avoiding late payment fees is easier when a reminder is sent out on or near the due date of a payment. Make sure your email account is attached to your online account!

PAYMENT FLEXIBILITY - Setup automatic online payments from either your credit card or your bank account. We realize you need options that best fit your financial needs. Utilizing our online payment options makes paying your bill as easy as paying for your morning coffee.

Login Today! www.Geneseo.com click on 'My Account'

SET-UP YOUR ACCOUNT

First-time login

- Go to www.geneseo.com and click 'My Account' in the upper right corner.
- Click on the "Don't have an account? Register here -->"
- When prompted enter your invoice number and total amount due as it appears on your most recent bill statement.
- You will be directed to register your account. Please enter a valid email address and password. Note: You MUST provide a valid email address for account setup.
- You will receive a welcome email. Follow the steps listed in that email to complete setup.

Already registered users

- Go to www.geneseo.com
- Click on 'My Account' in the upper right corner.
- Login in with your current account credentials.

DIRECT DISTANCE DIALING AND EXTENDED AREA SERVICE

LONG DISTANCE CALLS

You must dial 1 + 309 + phone number for all direct-dial long distance calls within the 309 area code. If you have any questions about the dialing procedure for long distance calls, please contact our Business Office at 309-944-2103.

**DIRECTORY ASSISTANCE
DIAL 411****

You can use 411 for all of your directory assistance needs. 411 is the quick and easy way to get:

- Local numbers
- National numbers
- 800 numbers
- any name or address, anywhere!

411 is the only number you need to dial when you need a phone number in the United States.

- NO sign-up fee
- NO registration
- NO monthly fee
- NO commitment
- Optional call connect*

**charges apply

**BUSY SIGNALS AND
NO ANSWERS**

If you get a "busy" signal or if no one answers the telephone you are calling, hang up and try the call a little later. No charge is made on uncompleted calls.

**CHECK YOUR LONG
DISTANCE CARRIER**

Dial 1-700-555-4141.

There is no charge for this call.

**For local calls from 441, 489,
707, 845, 933, 944, 945, 946,
and 949**

Dial just the area code (309 or 861) and phone number to call:

- Andover (521, 845)
- Annawan (710, 935)
- Atkinson (552, 936)
- Cambridge (707, 937)
- Geneseo (441, 489, 933, 944, 945, 946, 949)
- Osco (522, 845)

For local calls from 935

Dial just the area code (309 or 861) and phone number to call:

- Andover (521, 845)
- Annawan (710, 935)
- Atkinson (552, 936)
- Cambridge (707, 937)
- Geneseo (441, 489, 933, 944, 945, 946, 949)
- Hooppole (815-948)
- Mineral (288)
- Osco (522, 845)

For local calls from 936

Dial just the area code (309 or 861) and phone number to call:

- Andover (521, 845)
- Annawan (710, 935)
- Atkinson (552, 936)
- Cambridge (707, 937)
- Geneseo (441, 489, 933, 944, 945, 946, 949)
- Osco (522, 845)

For local calls from 937

Dial just the area code (309 or 861) and phone number to call:

- Andover (476, 521, 845)
- Annawan (710, 935)
- Atkinson (552, 936)
- Bishop Hill (927)
- Cambridge (707, 937)
- Geneseo (441, 489, 933, 944, 945, 946, 949)
- Osco (522, 845)

For local calls from 522

Dial just the area code (309 or 861) and phone number to call:

- Andover (476, 521, 845)
- Annawan (710, 935)
- Atkinson (552, 936)
- Cambridge (707, 937)
- Geneseo (441, 489, 933, 944, 945, 946, 949)
- Orion (234, 526)
- Osco (522, 845)

For local calls from 521

Dial just the area code (309 or 861) and phone number to call:

- Alpha (529, 629)
- Andover (521, 845)
- Andover/Lynn Center (476)
- Annawan (710, 935)
- Atkinson (552, 936)
- Cambridge (707, 937)
- Geneseo (441, 489, 933, 944, 945, 946, 949)
- Osco (522, 845)
- Orion (234, 526)
- Woodhull (334)

*Toll Charges will apply to calls connected outside your service area.

CORDLESS PHONES

Some phones, like cordless phones, operate on radio channels. A neighbor's cordless phone may be on the same frequency as your cordless phone. This may let calls you do not know about be charged to your bill or may cause interference on your line.

We have no control over these phones or the radio channels on which they operate. If one of these situations develops and you are using a cordless phone, you may want to stop using that phone. You are responsible for the equipment you use on your line and calls that are dialed from your phone line.

WE WILL REPAIR THE PHONE LINES

Your telephone company will repair problems with outside phone lines free of charge. If you are having trouble with your home or business phone lines, call Repair Service at 309-944-2103.

If we make a service repair visit to your home or business, and find that the problem is caused by either telephone equipment that you own or your inside wiring, and you do not have an existing maintenance contract with us, charges will apply.

Your telephone company is responsible for the telephone cable up to your home. You, the customer, are responsible for your inside wiring and jacks (please see diagram on page 39). You are also responsible for any equipment connected to the telephone line that is not leased from your telephone company. This includes: cordless phones, answering machines, fax machines, computers, caller ID units, satellite dish receivers, novelty phones, etc.

MAINTAINING TRADITIONAL TELEPHONE WIRING INSIDE YOUR HOME OR BUSINESS

*Excludes Voice over Internet Protocol (VOIP)

Includes non-fiber dial service copper or non-fiber phone. Once telephone line wiring is installed in your home or business, maintaining it becomes your responsibility. Protect yourself with an Inside Wire Maintenance Plan.

The Inside Wire Maintenance (IWM) Plan is an optional service for non-fiber dial tone service copper phone that provides repair protection for the telephone jacks and wires inside your home or business.

Within safe environmental conditions, IWM covers:

- Damage to the telecommunication wires traveling from the network interface device (NID) up to and including the phone jacks inside the main premise.*
- Service call charges, diagnostic service and repair to all properly installed telephone inside wires and jacks.
- Repair and/or replacement of any new and existing wire and jacks that develop service problems.

*Note: Repair of inside wire in buildings off the main premise will be covered at the normal labor rate.

IWM does NOT cover repair or replacement of:

- Telephone instruments and other devices, such as computer modems and answering machines connected to the inside wire and jacks. Service call charges will apply for problems isolated to customer provided equipment.
- Multiple lines that use equipment that is part of a telephone system purchased from a vendor other than our local telephone company.
- Damage caused by acts of God and willful damage.
- Customer wiring that does not meet the National Electric Code Material Standards for carrying telephone signals.

Protection under the Inside Wire Maintenance Plan begins immediately for new customers and six weeks after enrollment for existing customers. The plan will cover the cost to repair or replace your phone wiring between the network interface device (which is usually a gray box attached to the outside of your residence or business) up to and including your jacks inside the premise. Installation of non-standard wire is not covered under this plan. Non-standard wire is wiring that does not meet telephone industry standards or the National Electric Code Material Standards for carrying telephone signals. Other restrictions may apply.

CALLING REPAIR SERVICE

When your phone does not work, the problem could be with your phone or in the line. Whether you are a residential or business customer, you may save some charges for repair trips if you try to troubleshoot the problem before you call Repair Service.

PROBLEM	CAUSE	SOLUTION
No dial tone or noise / static on the phone	Equipment problem	Plug a known working phone into the jack. If there is a dial tone, the problem is with the original phone.
	Jack/wiring problem	Plug a known working phone into the jack. If there is NO dial tone, the problem is with the jack or wiring.
No dial tone on all phones	One phone is off the hook causing no dial tone on all phones	Check all phones to ensure all are hung up properly.
	Modem/fax line still connected	Check modem/fax line to ensure it is disconnected.
	Line disconnected	Is your billing current?
No dial tone or noise/ static on all phones	Equipment problem	Unplug all phones and equipment from the phone jacks. Wait 20 minutes then plug the phones or equipment back in one at a time, checking for a dial tone after each piece of equipment is plugged in. Equipment includes: fax, computer, caller ID, satellite.
	Line Problem	Test the line by connecting directly to the telephone demarcation point (referred to in this directory as the NID, or Network Interface Device). Please see the following page for information on accessing the NID.

Figure A



On the outside of your house, you'll find a box similar to the box shown in **Figure A**. This box is called a **Network Interface Device** and is referred to as the "NID." You'll also hear this referred to as the "demarc" or "demarcation point." On the right-hand side of the NID you'll find one bolt and one screw. To gain access to the test jack, loosen the small screw as shown in **Figure B**.

Figure B



Figure C



To open the NID, you will need to push in on the snap as shown in **Figure C**. An open NID is shown in **Figure D**.

Figure D



Figure E



To gain access to the test jack, you will need to open the lock hasp as shown in **Figure E**. To open, push in on the cover latch and pull the lock hasp open.

Figure F



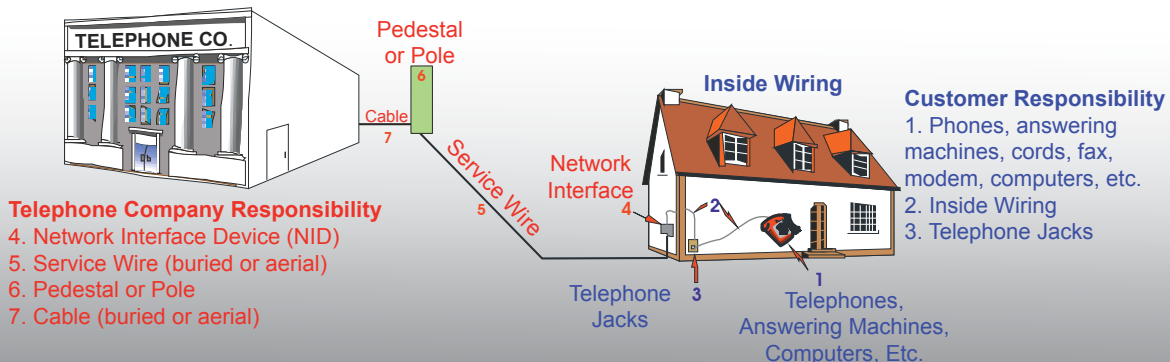
Whose Responsibility is it?

**For non-fiber dial-tone services*

It could be yours unless you have an Inside Wire Maintenance Plan!

Pennies a day can protect your home or business from repair charges!

Inside Wire Maintenance is an optional service that provides repair protection for the telephone jacks and wires inside your home or business.



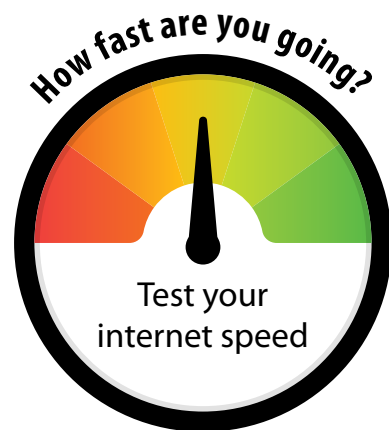
BROADBAND INTERNET SPEED SUGGESTIONS

SPEED	The same upload and download speeds with NO data caps	Email & Surfing	Streaming Music & Video without buffering	Easily supports 3-5 smart devices	Great for online gaming, stream HD videos and music on multiple devices at once	Easily supports 5-10 smart devices	Great for online gaming, 4K streaming on multiple devices and video chat without slowdowns	Perfect for 10-20 smart devices
16M		✓						
100M	✓	✓	✓	✓				
500M	✓	✓	✓	✓	✓	✓	✓	
1 GIG (1,000M)	✓	✓	✓	✓	✓	✓	✓	✓

WHAT IS MY CURRENT INTERNET SPEED?

You can check to see what Internet speed you are receiving by going to geneseo.speedtestcustom.com. When you click 'Go' it will ping your computer to test your download as well as upload speeds. This is a free service and very easy to use.

geneseo.speedtestcustom.com



BROADBAND INTERNET FREQUENTLY ASKED QUESTIONS

WHY DO I HAVE TO HAVE A MODEM FROM YOU?

Our Modems are compatible with our Broadband switching equipment and allow us to better support your service. Our modems are FREE with 2 year service agreement or a minimal monthly fee with no agreement.

DO YOU OFFER FREE TECHNICAL SUPPORT?

Yes, we offer 24/7 free technical support. Call 309-944-2103 anytime.

WHAT BROADBAND SPEED DO I NEED?

See above grid.

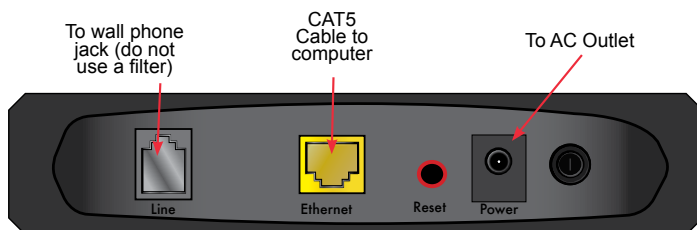
WHAT IS COVERED UNDER YOUR FREE TECHNICAL SUPPORT?

We support your Broadband service and will take the necessary steps to insure your Broadband service is functional including a service call to your home or business if necessary during normal business hours. If it is determined during a service call the issues you are experiencing are due to CPE (Customer Premise Equipment) or user error you may be charged a service call fee.

BROADBAND TROUBLESHOOTING

RESTART NETWORKING EQUIPMENT

Shut down your computer. After the computer is shut down, unplug the power cord from the back of the modem (and router, if installed). This is only unplugging it from the back of the equipment and not the wall. Wait sixty seconds. Plug everything back in and restart the computer. Try pulling up a web page.



Back of the modem

(Note: Do not depress the reset button on your modem. If depressed for more than 10 seconds consecutively, the modem defaults will be removed and the modem will no longer work correctly. This will result in the need to exchange the modem and reconfiguration charges will be incurred.)

IP CONFIGURATION CHECK (for non DHCP customers)

Click Start button. Click Control Panel. Click the Network Connections. (If your screen says pick a category, you will first have to select Network and Internet Connections.) Right click Local Area Connection icon. Left click on properties. Double click on Internet Protocol (TCP/IP). Verify your IP address, subnet mask, gateways, DNS numbers (2). You should have all five lines filled in. Your IP's were provided on your new install paperwork.

DHCP CONFIGURATION CHECK

If your Broadband is automatically assigning the Internet Protocol (IP) address, please see directions for setting your computer for DHCP below. (Dynamic Host Configuration Protocol).

PHYSICAL CONNECTION CHECK

Verify that your telephone cord connects directly from the wall jack to the modem (use modem port labeled "line" if present). Do not use a splitter, surge protector or line filters. Plug Cat5 (looks like a fat phone cord) cable into the back of the modem and connect the other end into the back of the computer.

If you need additional troubleshooting assistance, please call

309-944-2103

for 24/7 Internet Support

DHCP - DYNAMIC HOST CONFIGURATION PROTOCOL

Follow the appropriate steps listed below to automatically assign an Internet Protocol (IP) address:

MAC

1. Click Apple menu
2. Click System Preferences
3. Click Network.
4. Click the network port configuration for your account (such as Ethernet) in the list at the left.
5. Click the Configure pop-up menu.
6. Click Using DHCP

WINDOWS 7/8/10

1. Click Start
2. Type ncpa.cpl into start menu search box
3. Network connection will pop up
4. Right click Local Area Connection
5. Left click Properties
6. Click on Internet Protocol Version 4
7. Click Properties
8. Click on Obtain an IP address automatically
9. Click on Obtain DNS server address automatically
10. Click OK to accept new settings

Close all windows that remain open

WINDOWS VISTA

1. Click Start
 2. Right click Network
 3. Left click Properties
 4. Click Manage Network Connections on the left hand side of screen
 5. Right click Local Area Connection
 6. Left click Properties
 7. Click on Internet Protocol Version 4
 8. Click Properties
 9. Click on Obtain an IP address automatically
 10. Click on Obtain DNS server address automatically
 11. Click OK to accept new settings
- Close all windows that remain open

WINDOWS XP

1. Click Start
2. Click Control Panel
3. Click Network Connections
4. Right click Local Area Connection
5. Click Properties
6. Click on Internet Protocol
7. Click Properties
8. Click Obtain an IP address automatically
9. Click Obtain DNS server address automatically
10. Click OK to accept new settings

Close all windows that remain open

ESTABLISHING SERVICE, BILLING AND CUSTOMER RIGHTS**INTRODUCTION**

This section includes your rights and responsibilities as a consumer of local telephone services in Illinois. It does not cover long-distance or pay telephone service.

Your phone company is committed to following the rules set by the Illinois Commerce Commission (ICC) in its delivery of service, billing and creation of terms for payment. Copies of these rules are available from the ICC.

As a consumer, you have the right to expect safe, reliable and uninterrupted service and to be charged for only the amount of service you use. As your service provider, we expect you to promptly pay for the service you use.

ESTABLISHING SERVICE

To begin local service, please contact us at 309-944-2103 or 1-800-852-3611. Please be prepared to provide our representative with the following information:

- Your full name and the street address where you want service, including apartment number if needed.
- How you want your name to be listed in the next edition of the telephone directory.
- Credit information, including employment or source of income.

New basic local exchange service must be installed within five business days unless otherwise requested by the customer. If this standard is not met, the customer will be given a credit equal to $\frac{1}{2}$ of the normal installation charge. If this standard is not met by the 10th business day following the original requested installation date, the customer will be given a credit equal to 100% of the normal installation charge.

INSTALLATION CHARGES

Connection charges cover the cost of processing your order and connecting your service to the network. Your service representative can tell you exactly which rates apply to you.

Charges for work on your premises covers the actual cost of work-time needed to install, move or change the wiring for one and two-line phone sets within the customer's premises during normal

business hours. There is a minimum charge for the first 30 minutes or less, with additional time billed for remaining hours. We also charge for materials. (These charges are in addition to a service order processing charge.) There is an additional charge if the work requires two or more service people and/or special machinery.

HOW CAN I TEMPORARILY STOP PHONE SERVICE WHEN I'M OUT OF TOWN?

You can have your home telephone service temporarily suspended. Service can be restored on short notice when you return. You can also request your calls be referred to another number. Simply call our Business Office at 309-944-2103.

BILLING AND PAYMENT INFORMATION

Charges for local service and equipment are billed one month in advance. Long distance calls are billed for the month prior to your current bill date. Other charges for optional features, service orders, change in service, and installation will also appear.

Telephone bills are sent monthly and are due within 21 days from the billing date. If you do not wish to receive certain services, you must contact us within 20 days after receiving your first bill so we can remove them from your account.

The billing date and due date are shown on your bill. Payments not posted by the due date are considered delinquent and will be assessed a late fee.

Delinquent accounts will be advised of a disconnect date by means of a disconnect notice. If the past due payment is not received before the disconnect date, service will be disconnected. If service is disconnected for non-payment, a reconnect charge will be billed, and/or an applicable deposit will be required to restore service.

Accounts are temporarily disconnected for 10 days. If the bill is not paid by then, service is permanently disconnected. An application for new service will be required and new service charges will apply.

ESTABLISHING SERVICE, BILLING AND CUSTOMER RIGHTS**Go Green
With eBilling and AutoPay**

**Sign Up Today at
www.Geneseo.com
click on "My Account"**

BILL PAYMENT

Payments can be made online at www.Geneseo.com then click on "My Account" or at the following locations:

- Geneseo: Geneseo Telephone Company
111 E. First Street, Geneseo, IL 61254

Payments can be made by cash, check or money order as well as Master Card, Visa or Discover. We also offer automatic payment service for having your phone bill charged directly to your bank account or charge card each month.

A fee will be charged for any check returned by the bank for non-sufficient funds.

If within any 12 month period we receive more than two payments returned for non-sufficient funds, we may place the account on a cash-only payment basis.

PREVIOUSLY UNBILLED SERVICE

All bills for service will be sent to you within one year of the date the service was supplied. You are not responsible for any amount of unbilled service after one year unless we have reason to believe you used a device or scheme to obtain service without payment. If you are unable to pay the entire amount for previously unbilled service, we will work out deferred payment arrangements with you.

TERMINATION OF SERVICE

We have the right to terminate service for any of the following reasons:

- Nonpayment of a bill.
- Defaulting on a deferred payment agreement.
- Not allowing telephone company employees access to company-owned equipment after we have made a written request to do so.
- If use of your equipment adversely affects our service to others.
- If we have reason to believe you are using a device or scheme to obtain service without payment.

- If you do not follow municipal ordinances or other laws regarding telephone service.
- If you do not follow rules established by the ICC.

If we disconnect your service, we will send you a "Final Notice" at least eight days before the date your service will be shut off. We also will attempt to contact you by phone before the service is to be disconnected to advise you. If your service is disconnected for non-payment, a reconnect charge will be billed.

SERVICE INTERRUPTION CREDIT

If basic local exchange service has been interrupted and remains out for more than 30 hours after we receive notice, we will make an appropriate adjustment. Adjustments are based on the number of days a customer is out of complete basic local exchange service

30-48 hours	prorated credit
49-72 hours	33% recurring monthly charges
73-96 hours	67% recurring monthly charges
97-120 hours	100% recurring monthly charges
121+ hours	\$20 per day

The Service Interruption Credit includes custom calling features, but excludes the federal subscriber line charge, 911 service, directory, and any long distance charges.



111 E First St, Geneseo - www.Geneseo.com

Contact Us**PHONE**

309.944.2103/800.852.3611

**EMAIL**

wecare@geneseo.com

ESTABLISHING SERVICE, BILLING AND CUSTOMER RIGHTS**SCHEDULED APPOINTMENTS**

If scheduled appointments for installation and repair of basic local exchange service are not met, a \$25 credit per missed appointment will be issued. It does not apply if the telephone company gives the customer ICC defined notice of their inability to keep the appointment, regardless of reason. Additionally, should the service technicians meet a scheduled appointment but the customer is not available or unwilling to accept service, a \$50 service charge will apply. This charge does not apply if the customer gives the telephone company 24-hour notice of their inability to keep the scheduled appointment.

EXEMPTIONS

Neither the rules nor credits listed in this directory apply if the violation of a service quality standard occurs as a result of:

- Negligent or willful act of a customer.
- A malfunction of customer owned telephone equipment or inside wire, regardless if customer has an inside wire maintenance plan.
- An emergency situation.
- The inability to gain access to customers premise due to customer missing the appointment.
- A customer request to change an already scheduled appointment.
- The customer refusing access to the premises.
- The lack of facilities at a geographically remote location.

Your telephone company historically has not had any difficulties meeting these standards and will continue to abide by all legislative rules.

DISPUTE RESOLUTION

If you have a question about your bill, please contact us first. If the representative cannot resolve the issue, please ask to speak with our Business Office Manager.

If your complaint involves a bill, we will not shut off service if you: pay the undisputed portion of the bill; pay all future bills by the due date; and discuss the dispute with us as quickly as possible.

If a solution is not satisfactory, you have the right to contact the ICC's Consumer Services Division.

FORMAL COMPLAINTS

If we are unable to reach an agreement with you on a disputed issue, you have the right to file a formal complaint with the ICC.

CONSUMER RIGHTS

Our Customer Service Specialists are responsible for answering your questions and resolving any problems you may have. Most inquiries and complaints can be cared for with one call.

If you're not satisfied and you don't think the Customer Service Specialist has handled things fairly and properly, ask to talk with the Business Office Manager.

The Illinois Commerce Commission, the state agency that regulates Telephone Companies and other utilities, has a consumer protection bureau with offices in Chicago and Springfield.

Address and phone numbers are:

Illinois Commerce Commission
527 E. Capital
Springfield, IL 62701

Toll Free..... 1-800 524-0795
 TDD Number - Toll Free 1-800 858-9277

Iowa Customers

Iowa Utilities Board
350 Maple St
Des Moines, IA 50319-0069

Iowa 1-515-281-3839
 Toll Free..... 1-877-565-4450
 Email..... iubcustomer@iub.state.ia.us

For questions contact us at:
309-944-2103 or 1-800-852-3611
 or e-mail us online at:
wecare@geneseo.com

Visit us online at:
www.Geneseo.com

TELEPHONE NUMBERS

The subscriber has no property right to the telephone number or any right to continuance of service through any particular central office. The telephone company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it necessary in the conduct of its business.

USE OF RESIDENCE TELEPHONES FOR BUSINESS PURPOSES

Residential telephone service is installed with the understanding that it will be used for normal social or domestic purposes.

Residential telephone service will be changed to business service if used primarily or substantially for business purposes, or if the residential telephone number is advertised in connection with the sale of products or services. This number cannot revert to residential status until the directory issue of the following year.

FREQUENTLY ASKED QUESTIONS

HOW CAN I PUT BLOCKS ON MY NUMBER?

You may call the Business Office and request a 900 block, collect call block, 3rd number block or international call block.

HOW CAN I TEMPORARILY STOP PHONE SERVICE WHEN I'M OUT OF TOWN?

You can have your home telephone service temporarily suspended. Service can be restored on short notice when you return. You can also request your calls be referred to another number. Simply call our Business Office at 309-944-2103.

HOW CAN I AVOID DAMAGE TO PHONE LINES WHEN I DIG OR DRILL UNDERGROUND?

Contact the Joint Utility Locating Information for Excavators. (JULIE) Call toll-free 1-800-892-0123, or 811.



PREFERRED CARRIER FREEZE

Slamming is changing a telephone subscriber's long distance carrier without his or her permission. We offer our customers the option of authorizing a "Preferred Carrier Freeze." With this freeze in place, your long distance carrier cannot be changed without your permission. There is no charge for this service. For more information contact our Business Office at 309-944-2103.



**HIGH SPEED
INTERNET**
Speeds up to **1 Gig**

*some restrictions apply

Call today! 309.944.2103

www.Geneseo.com

geneseo
COMMUNICATIONS

Cambridge
TELECOM

henry county
TELEPHONE CO.

The Power To Be The Fastest

111 E First St., Geneseo • Mon-Fri 8:00 am-4:00 pm



Services

Preferred Phone Service

Local land line service offers quality that is unmatched by any other voice service. Geneseo Communications, Cambridge Telcom and Henry County Telephone Company deliver superior phone service.

- Virtually ZERO dropped calls
- Advanced equipment provides reliable service
- Constantly clear voice connections - No lags, echoes or delayed voice delivery
- Unlimited local exchange calls
- Crystal clear calls



BROADBAND

Broadband Always-On Internet access is great for the home or office. After all, you have better things to do than wait for the Internet.

Internet download speeds

**Up to
1 GIG***

*Some restrictions apply

Internet Service Included Features:

- Always Connected
- Secure Connections
- Dedicated Speeds (not shared with your neighbors)
- Unlimited Uploads and Downloads
- 24/7 Technical Support

FIBER

See if fiber
is available in
your area at

fiberfast.com

- More than 20 times faster than today's fastest high-speed data connections
- Nearly unlimited bandwidth



Phone Features

Quick Reference Guide

35

Detailed instructions for Calling Features begin on page 48.

**not available on fiber phone service.*

-  **Anonymous Call Rejection (*77)**
Allows you to block calls that are blocked from being displayed on your caller ID unit.
-  **Automatic Callback (*66)**
Keeps trying to call a busy number for up to 30 minutes.
-  **Automatic Recall (*69)**
Allows you to easily return a call to your last caller - even if you didn't answer.
-  **Call Forwarding Basic (*72)**
Allows all your calls to follow you to a different number.
-  **Call Forward Busy (*90)**
Allows calls to forward to a different number if your line is busy.
-  **Call Forward No Answer (*92)**
Allows calls to forward to a different number if your line is not answered.
-  **Call Forward - Remote Access**
Allows you to activate and deactivate call forwarding from any touchtone phone.
-  **Calling Name Delivery**
Allows you to see the name calling before you answer.
-  **Calling Number Delivery**
Lets you see the number calling before you answer.
-  **Call Waiting on Caller ID Name and Number**
Allows you to see the name and number of a waiting call.
-  **Caller Name and Number Suppression**
Prevents customer's name and number from displaying on called party's ID unit.
-  **Call Trace (*57)**
Will trace the last incoming call received.
-  **Call Transfer**
Allows you to transfer an existing call to another phone.
-  **Call Waiting**
A special tone alerts you to a waiting call.
-  **Cancel Call Waiting (*70)** *No charge when subscribed to call waiting.*
"Turn off" call waiting before making a call.
-  **Call Within**
Allows you to call back and make the home number ring.
-  ***Distinctive Ringing (*61)**
Allows you to create a list of numbers that will ring distinctively to you.
-  ***Double Number Ring Service**
Gives you a different number that when called will ring distinctively on your line.
-  **Find Me Service**
Allows a pre-defined group of up to 5 Directory Numbers to be alerted simultaneously when your phone number is dialed. The first phone line that answers gets the call.
-  **Selective Call Acceptance (*64)**
Allows you to get calls from selected numbers only.
-  **Selective Call Forwarding (*63)**
Allows calls from selected numbers to follow you to a different number.
-  **Selective Call Rejection (*60)**
Allows you to block calls from a selected list of numbers.
-  **Smart Voice (*92)**
Answers calls, takes messages and alerts you of a waiting message.
-  **Speed Calling 8/30**
Allows you to quickly dial 8 frequently called numbers by pressing a one-digit code.
Allows you to dial 30 frequently called numbers using a two-digit code.
-  **Three-Way Calling**
Allows you to talk with two people in different places at the same time.
-  **Warm Line**
Dials a predetermined number after being off the hook for 30 seconds.

Basic Smart Voice Mail Package

- **Message Retention** SmartVoice messages will be stored for 30 days
- **Announce Caller** Provides announcement of the calling party's directory number
- **Announce New Message** Allows SmartVoice subscribers to hear their first new message without being required to press a key on the keypad
- **Edit Message** Allows the person leaving a message to listen, re-record, add to the end, or cancel their message. After the custom greeting callers will hear, "When you are finished recording, press # for further options or simply hang up."
- **Express Messaging** Allows a message to be left without ringing the phone of the person receiving the message
- **Full Mailbox Warning** Notifies the SmartVoice subscriber when their mailbox is full and warns that new messages will not be recorded until messages have been deleted from the mailbox
- **Message Forwarding with Introduction** When SmartVoice subscribers forward a message, this feature allows them to record an introduction to the message before it is sent to another mailbox or to a distribution list
- **Record Messages for Future Delivery** SmartVoice subscribers can record a message and schedule it for future delivery
- **Message Tagging** When leaving messages, callers can tag their message as:
Urgent – Message will be played before other regular messages
Private – Message can not be forwarded.
- **Message Storage** SmartVoice subscribers will have 10 minutes of storage
- **Sub-mailboxes** Up to 8 additional boxes may be added for family members or employees. Sub-mailboxes have private greetings and passwords
- **Message Waiting Indicator** SmartVoice subscribers hear a "stutter" dial tone to indicate when they have new messages
- **Multiple Greetings** SmartVoice subscribers may record up to ten different greetings and select the active greeting. For example, subscribers can record a regular greeting and an 'out of office' greeting

Ala Carte Smart Voice Features

Call for
More Details
309-944-2103

- **Administration Only Mailbox** Allows a SmartVoice mailbox without an associated telephone number (Requires Remote Call Forwarding)
- **Distribution List** Allows SmartVoice subscribers to forward or send messages to a designated group of voice mail users
- **Out Dial** Allows the caller listening to a SmartVoice greeting to transfer to another pre-programmed number. Example: "Leave a message or press '0' (zero) to be connected to my cell phone."
- **E-Forward with Number ID** Allows SmartVoice messages to be sent to the subscriber's E-mail address
- **Remote Notification** Allows SmartVoice subscribers to receive notification via pager or another phone of all voice messages, or just those marked "urgent" at the SmartVoice subscriber's option
- **Manage My Phone** Allows subscribers to access their SmartVoice messages and personal settings from the web. Subscribers have access to listen to their voice messages, save or delete them, change their password, E-mail notification address, personal distribution lists and pager notification
- **Phone Central** Allows subscribers quick and easy access to their SmartVoice messages and personal settings using software loaded on their personal computer. As with Manage My Phone, subscribers have access to listen to their voice messages, save or delete them, change their password, email notification address, personal distribution lists and pager notification
- **Associated Numbers** Allows multiple phone numbers to share the same SmartVoice mailbox
- **Additional Minutes** Adds additional message storage time

The telephone is a big part of your life, both at home and at work. It can be an extremely helpful tool. Custom and Class features give you the power to stay in touch wherever you are, making your phone an effective communications instrument. On the next few pages you will find helpful descriptions and instructions for Geneseo Telephone Company's line of custom and class features. To add a service to your line, call our Business Office at 309-944-2103.

Anonymous Call Rejection

This service will route any incoming call that has its telephone number blocked, to a recording. Your phone will not ring.

To activate the service:

1. Listen for dial tone.
2. Press *77 (1177 on rotary dial).
3. Listen for confirmation announcement.
4. Then hang up.

Callers will hear the following message telling them you are not accepting calls that are blocked. "Please remove the block and call again."

To deactivate the service:

1. Listen for dial tone.
2. Press *87 (1187 on rotary dial).
3. Listen for announcement.
4. Then hang up.

Automatic Callback

Calls back the last number you dialed. If number is busy, the system will continue to attempt the call for up to 30 minutes and lets you know when the call can be completed.

To activate the service:

Press *66 (1166 on rotary dial).
The system will alert you when call can be completed.

To deactivate the service:

Press *86 (1186 on rotary dial).
If party doesn't answer, will not call back.

Automatic Recall

Announces the telephone number of the last unanswered call you received and automatically dials that number if you wish.

To activate the service:

Press *69 (1169 on rotary dial).

A recorded voice will announce the number of the last unanswered call and instruct you how to proceed.

To deactivate the service:

Press *89 (1189 on rotary dial).

Call Forwarding Basic

Call forwarding basic gives you the ability to transfer your calls to another phone. This feature must be activated and deactivated from the service number.

To activate the service:

1. Press *72 (1172 on rotary dial).
2. Dial the number that will be accepting your calls.
3. You will hear two short tones, then normal ringing.
4. When someone answers the phone, Call Forwarding is working. Let that person know they will be receiving your calls if your line is busy, or there is no answer.
5. If no one answers at the number you are forwarding your calls to, hang up and repeat the first two steps. Even if no one answers, Call Forwarding will be working after the second try.

Your phone will ring briefly each time your number is called. You cannot answer the calls. The ring is just a reminder that Call Forwarding is working.

You will be charged long distance rates for any calls forwarded from your number to a number outside your local calling area.

You can still call out even when your incoming calls are being forwarded.

To deactivate the service:

1. Listen for dial tone.
2. Press *73 (1173 on rotary dial).

Call Forward Busy

You can have your calls forwarded to another number anytime your line is busy:

To activate the service:

1. Press *90 (1190 on rotary dial).
2. Listen for the second dial tone.
3. Dial the number you want calls forwarded to. Call Forward Busy is activated when that number answers.
4. If no answer, or line is busy, hang up, then repeat steps above within 2 minutes. You will hear 2 short tones meaning Call Forward Busy is activated.

To deactivate the service:

1. Press *91 (1191 on rotary dial).
2. Listen for 2 short tones.
3. Then hang up.

To change forwarding number

Simply deactivate the feature, then reactivate it using the new forwarding number.

Call Forward No Answer

You can have all your calls forwarded to another number when you are unable to answer your phone:

To activate the service:

1. Press *92 (1192 on rotary dial).
2. Listen for second dial tone.
3. Press the number of rings (2-9) you want the phone to ring followed immediately by the number you want your calls forwarded to.
4. Dial the number you wish to forward your unanswered calls to. If no one answers the number you are forwarding your calls to, or that line is busy, hang up, and repeat steps above within 2 minutes. You will hear 2 short tones meaning Call Forward No Answer is activated.

To deactivate the service:

1. Press *93 (1193 on rotary dial).
2. Listen for 2 short tones.
3. Then hang up.

To change the forwarded number:

Simply deactivate the feature, then reactivate it with the new forwarded number.

To change the number of rings:

- Deactivate (*93) then reactivate following the instructions on how to activate the service using the new number of rings.

Call Forward Remote Access

Call forward remote access gives you the ability to program your Call Forwarding from any place in the world where you have access to a touch tone telephone.

Access Directory Numbers:

944, 945 & 946 Customers	309-944-9990
949 Customers	309-949-9990
441 Customers	309-441-9990
936 Customers	309-936-9990
937 Customers	309-937-9990
522 Customers	309-522-9990
521 Customers	309-521-9990
935 Customers	309-935-9990

To program your call forwarding:

1. Dial the dedicated access number provided by your telephone company (listed above).
2. Listen for ring, 3 beeps, then the special dial tone.
3. Dial the seven digit number of your phone with the call forwarding service.
4. Then immediately dial your 5 digit PIN.
5. Listen for special dial tone. You now have remote access.

To activate the service:

1. Press *72 (1172 on rotary dial).
2. Listen for special dial tone.
3. Dial the number you want your calls to forwarded to.
4. Wait for confirmation tone.
5. Hang up.

To deactivate the service:

1. Press *73 (1173 on rotary dial).
2. Listen for 2 short tones.
3. Then hang up.

To change the forwarded number:

Simply follow the steps to obtain remote access and then activate just as if your phone was not already forwarded.

Call Transfer

Using Call Transfer, you can transfer a call in progress to another number.
Note: This Service requires the 3-Way Calling Feature.

To transfer a call:

1. Quickly press and release the switch hook to put your first call on hold.
2. You will hear a special dial tone.
3. Dial number you wish to transfer call to.
4. Hang up.

If you wish to be part of the conversation prior to the transfer, don't hang up and you are now in **Three-Way Calling**. You cannot transfer two long distance calls.

Call Waiting

You can answer a second call while you're already on the phone. You know someone is trying to call you when you hear a short tone.

- If you don't answer the first tone, you'll hear another one in ten seconds.
- If you want to end the first conversation and begin the second, just hang up.
- Your telephone will immediately ring with the second call.

If you want to answer the second call without ending the first, press and release the switch hook quickly.

The first call will be put on hold while you are connected to the second call.

To return to the first call:

Press and release the switch hook again.
You can switch back and forth between calls as often as you like.

Cancel Call Waiting

When you want to place a call and NOT have it interrupted, you can temporarily cancel your Call Waiting feature.

To cancel call waiting before placing your call:

1. Press *70 (1170 on rotary dial).
2. Listen for the special dial tone.
3. Dial the number you are calling.

To cancel call waiting during a call:

(You must have three-way calling)

1. Place your call on hold by quickly pressing and releasing the switch hook.
2. Listen for the special dial tone.
3. Press *70 (1170 on rotary dial).
4. Listen for 2 short tones.
5. Then quickly press and release the switch hook and you are back with your call.

When you hang up, Call Waiting is automatically reactivated.

Call Within

Lets you use the telephone in your house or business like an intercom.

To use this service:

1. Dial your own telephone number.
2. Hang up and your phone will ring.
3. When someone answers the ringing stops and you can pick up and talk.

Caller ID

Calling number is displayed to the person being called while the phone is ringing. You will need a Caller ID capable phone for this feature to work.

Caller ID On Call Waiting

Calling number is displayed to the person being called at the time of the call waiting tone.

Caller ID/Name Blocking

The codes listed below must be dialed PRIOR to placing your call.

- Pressing *67 (1167 on rotary dial) blocks your number from appearing on the called party's caller ID unit for the current call.
- Pressing *68 (1168 on rotary dial) blocks your name from appearing on the called party's caller ID unit for the current call.
- Pressing *81 (1181 on rotary dial) will remove the name and number block on a Non-Published number for the current call. The name and number will then display to the called party's caller ID unit.
- Pressing *82 (1182 on rotary dial) blocks both name and number from appearing on the called party's caller ID unit for the current call. *82 is automatic for a Non-Published number. (Dial the code prior to placing your call.)

Calling Name Delivery

Calling name is displayed to the person being called while phone is ringing. You will need a Caller ID capable phone for this feature to work.

Calling Name Delivery On Call Waiting

Calling name is displayed to the person being called at the time of the call waiting tone. You will need a Caller ID capable phone for this feature to work.

Customer Originated Trace

If you receive an obscene, harassing, threatening, etc. phone call, you can immediately trace that call. Trace information will be recorded at the Telephone Company and released to law enforcement officials only. There is a charge per occurrence for Customer Originated Trace.

Before initiating the customer originated trace, please note the time of the call. After you hang up from the call you want traced immediately do the following:

To initiate a call trace:

1. Pick up phone and listen for dial tone.
 2. Press *57 (1157 on rotary dial).
 3. Follow recorded instructions.
-

Distinctive Ringing

Distinctive ringing / call waiting allows you to define a list of up to 32 calling numbers that will provide a special incoming ring. Any incoming call from numbers on this list will be indicated by a distinctive ringing pattern or a distinctive call waiting tone if you also subscribe to Call Waiting. (Not available on fiber phone service.)

To activate the service:

1. Press *61 (1161 on rotary dial).
2. Listen for an announcement stating that this feature is either on or off.
3. An announcement will then tell you how many (if any) numbers are currently stored on your list.
4. You'll then be instructed to press 3 to turn the feature on (if it's off) or off (if it's on).

To add a number to the list:

1. Dial #.
2. Follow recorded instructions.

To remove a number from the list:

1. Dial *.
2. Follow recorded instructions.

To hear the current list of numbers:

1. Dial 1.
2. Follow the instructions.

To hear instructions again:

Dial 0.

When you receive a call from a number on the list, you'll hear a special ring. All other calls will have a normal ringing pattern.

If you have call waiting and receive a call from a number on the list while on another call, you'll hear two short tones. All other calls will be announced with the normal call waiting tone.

Double Number Ring

A second number with a distinctive ring pattern for your teens, business, or fax machine. (Not available on fiber phone service.)

Find Me Service

Stay within reach and never miss another important phone call. Find Me Service allows you to program up to four additional telephone numbers to ring at the same time.

Integrate your home, office and wireless phone so your callers can reach you no matter where you are. A call to your home can ring your wireless phone, your office phone and your lake cabin - all at the same time. The first one to answer accepts the call.

To setup and update the service:

(From the number the service is on)

1. Press *55 (1155 on rotary dial)
2. Follow the instructions

For remote access:

1. Dial 309 + prefix + 9950 (e.g. 3094419950).
 2. Listen for 3 short tones followed by dial tone.
 3. Enter your 7 digit telephone number followed by the # key.
 4. Enter your 4 digit pin number.
 5. Listen for 3 short tones followed by dial tone.
 6. Press *55 (1155 on rotary dial).
 7. Follow the instructions.
-

Selective Call Acceptance

Allows calls only from numbers you designate.

To use the service:

1. Press *64 (1164 on rotary dial).
2. Follow the instructions.

Selective Call Forwarding

Forwards only calls from numbers you designate. Other calls ring to your phone normally.

To activate the service:

1. Press *63 (1163 on rotary dial).
2. Follow the instructions.

Selective Call Rejection

Allows you to block calls from up to 32 numbers which originate from numbers you designate.

To activate the service:

1. Press *60 (1160 on rotary dial).
2. Follow recorded instructions.

Speed Calling

Touch a button or two on your phone and be connected to frequently called numbers in an instant. You can get Speed Calling for 8 or 30 numbers. These numbers can be local or long distance.

Setting up speed calling for 8-call service:

1. Press *74 (1174 on rotary dial).
2. Listen for dial tone.
3. Dial the code (2 thru 9) and the complete telephone number it will represent.
4. Listen for a confirmation tone.

Be sure to include the area code if it is different from your own.

To call that number, dial the single digit you have selected as a code. If you have Digitone Service, also press the # sign to save time.

Setting up speed calling for 30-call service:

1. Press *75 (1175 on rotary dial).
2. Listen for dial tone.
3. Dial the code (20 thru 49) and complete the telephone number it will represent.
4. Dial # (omit this step on rotary dial).
5. Listen for a confirmation tone.

Include the area code if it's different from your own.

To call that number: Dial the two digits you have selected as a code. If you have Digitone Service, press the # sign to save more time. Keep a current list of all your codes and numbers they represent.

Three-Way Calling

Three-way calling allows you to add a third party to a local or long distance call.

To add a third person to your conversation:

1. Quickly press and release the switch hook to put your first call on hold.
2. Listen for a special dial tone.
3. Dial the number of the third person you wish to add to the call.

When someone answers, only you will be able to talk with that person.

To begin the three-way call: Press and release the switch hook. Now, all three of you are on the line.

If the line is busy or you get no answer, you can return to the original call by pressing and releasing the switch hook.

If the first person you were talking with hangs up, you can add another caller by repeating the steps above.

To disconnect the third person: Press the switch hook twice. Your line is then free to add a different third party by repeating the previous steps. Three-Way Calling works whether you have received or made the first call. Everyone is disconnected when you hang up.

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OPTIONAL CALLING SERVICES



Welcome to the newest in innovative voice messaging systems. The Smart Voice system is an upgrade from standard voice mail. This system can be accessed via phone, computer, PDA, and the web. You also have the ability to check messages from anywhere at anytime, not just from home. This advanced system can send you an E-mail at work or notify your cell phone when you have a new voice mail at home.

Smart Voice

To Activate

1. Dial *92 (Non-Published numbers dial *81*92).
2. Listen for a special dial tone.
3. Enter the number of rings (2-9) you want the phone to ring before Smart Voice answers for you.
4. Dial 309-944-9925.

To Deactivate

Dial *93.

To Change # of Rings

1. Deactivate - Dial *93.
2. Reactivate with new number of rings following instructions under Smart Voice To Activate (above).

Call Forward Busy

Forwards calls to Smart Voice when your line is busy.

To Activate

1. Dial *90 (non-published numbers need to dial *81, then *90).
2. Listen for a special dial tone.
3. Dial 309-944-9925.

To Deactivate

Dial *91.

Access Voice Mail Anywhere

1. Dial 309-944-9925 locally to retrieve voice mail from anywhere in the United States.*
2. Enter your 7-digit mailbox number and then #.
3. Enter your password and then #. Your default password is 0000 (four zeros).

* If the phone you are using has SmartVoice, dial your phone number, when the greeting starts press *, when prompted enter your password and then #.

Change Your Password

Your password is any series of up to 16 digits you choose. You will be unable to access your mailbox without this password, so be sure to choose one you will remember.

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

Record Your Greeting

You can disregard this step if you choose to use the default greeting.

1. Access your voice mailbox.
2. Press 9 to set up your voice mailbox.
3. Press 1 for greeting options.
4. Press 2 to re-record your greeting.
5. Record your greeting and then press #. Your greeting is automatically saved.

Create Multiple Greetings

Continue from the steps above.

6. Press 5 to pick a new greeting. Then choose a new greeting # (2-9).
7. Press 2 to record your greeting.
8. Record your greeting and then press #. Your greeting is automatically saved.
9. Repeat steps 6 through 9, choosing a different greeting # each time.
10. Press 5 to pick a new greeting. Then choose the greeting that you wish to become active.

Record Group Greeting

For sub-mailbox users.

11. Dial 309-944-9925.
12. Listen to the recording explaining that you must record a group greeting.
13. Wait until the end of the recording, then press * to administer the group greeting.
14. Enter your password and then #.
15. Press 4 to record your group greeting.
16. Record your greeting. When finished recording, press #. For example, *"You have reached the Doe residence. To leave a message for John, press 1. To leave a message for Jane, press 2."*
17. Press 2 to keep your greeting.

Retrieve Messages

Access your voice mailbox.

1. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement *"You have x new messages and x saved messages."*
2. Press 1 to listen to new messages.
3. Press 2 to listen to saved messages

When retrieving messages, you can:

- Press 1 to play the message again.
- Press 2 to save the message and play the next.
- Press 3 to delete the message and play the next.
- Press 4 to save the message as new.
- Press 5 to reply to the message.
- Press 6 to forward the message to another mailbox.
- Press 7 to skip back 3 seconds.
- Press 8 to pause the message or continue.
- Press 9 to skip forward 3 seconds.

Note: Messages are saved on the system for 30 days, then deleted.

Retrieve Messages From Sub-Mailbox

1. Dial 309-944-9925.
2. Enter your 7-digit mailbox number.
3. Press your mailbox ID. (This is your sub-mailbox number 1 through 9.)
4. Enter your sub-mailbox password then press #. (Each sub-mailbox has its own password. The default password is 0000 (four zeros).
5. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement *"You have x new messages and x saved messages."*
6. Press 1 to listen to new messages.
7. Press 2 to listen to saved messages.

Phone Central

Phone Central allows Voice Mail subscribers to manage their Voice Mail service settings from their PC. Subscribers have access to listen to their voice messages, save or delete messages, and change personal configuration settings for their PIN, E-mail notification address, personal distribution lists, and pager notification.

Change Your Phone Central Password

1. In Phone Central, open the Settings menu.
2. Click Change Password.
3. Enter your new password in the 'New Password' field.
4. Enter your new password again in the 'Confirm Password' field.
5. Click Save.

Set Phone Central to be Visible When You Start Your PC

1. In Phone Central, open the Settings menu.
2. Click Preferences.
3. Check the box 'Start Visible'.
4. Click Save.



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Set Phone Central to Run Automatically When You Log On to the PC

1. In Phone Central, open the Settings menu.
2. Click Preferences.
3. Check the box 'Run at Startup'.
4. Check the button 'Just for Me'.
5. Click Save.

Set Phone Central to Run Automatically on the PC No Matter Who Logs On to the PC

1. In Phone Central, open the Settings menu.
2. Click Preferences.
3. Check the box 'Run at Startup'.
4. Check the button 'For Everyone'.
5. Click Save.

Play Voice Mail Messages in Phone Central

1. In Phone Central, open the Voice Mail menu.
2. Click Messages.
3. Either double-click the message you want to play OR,
4. Highlight the message you want to play and click the PLAY button (green arrow) OR,
5. Select the message, right-click on it, and select 'Play Selected Message'.

Save Voice Mail Messages in Phone Central

1. When you have played a voice mail message, click the SAVE MESSAGE button (the envelope icon) OR,
2. Select the message, right-click on it, and select 'Save Selected Message'.

Delete Voice Mail Messages in Phone Central

1. When you have played a voice mail message, click the DELETE MESSAGE button (the envelope icon with the red x). OR,
2. Select the message, right-click on it and select 'Delete Selected Message'.

Change Your Voice Mail PIN From Phone Central

1. In Phone Central, open the Voice Mail menu.
2. Click Settings.
3. Click the General Settings tab.
4. Enter your new PIN in the 'PIN' field.
5. Click Save.

Change the Current Voice Mail Greeting in Phone Central

In Phone Central, open the Voice Mail menu.

1. Click Settings.
2. Click the Custom Greetings tab.
3. Right-click on the greeting you want to make current and select 'Set as Current Greeting'.
4. Click Save.

Add a Custom Greeting in Phone Central

In Phone Central, open the Voice Mail menu.

1. Click Settings.
2. Click the Custom Greetings tab.
3. Click Add.
4. Enter a Greeting Title.
5. Click the Browse button and locate the greeting.
6. Click Accept.
7. Make the greeting your current greeting if needed.
8. Click Save.

Set Phone Central to Notify You of New Messages

1. In Phone Central, open the Voice Mail menu.
2. Click Notifications.
3. Click the New Msg Notify tab.
4. Check the box 'Enable New Voice Mail Popup Notification' to show a screen pop up AND/OR,
5. Check the box 'Play Sound on New Voice Mail' to play a sound.
6. Click Save.

e-Forward

e-Forward allows subscribers to receive voice mail messages via email. When the subscriber opens the e-mail message, they can listen to the message, save it on the hard drive, or delete it. Because the message is simply an audio file attached to an e-mail message, it's possible to forward the message to anyone via e-mail.

Similar to caller ID, the e-mail may only show the number, city/state, out of area or unknown.

Click on the attachment to listen to the message. Click the Save Message link to save the message on your voice mail service. This will NOT affect the e-mail. It will remain in your e-mails until you remove it just like any other e-mail you receive.

Click the Delete Message link to delete the message from your voice mail service. This will PERMANENTLY DELETE the message from your voice mail service. This will NOT affect the e-mail. It will remain in your e-mails until you remove it like any other e-mail you receive.

City Government

ALPHA

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-629-4801
Fire Dept.....	309-629-4801
Police Dept.....	309-937-3911
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Water Dept.....	309-629-9881

ANDOVER

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-9111
Fire Dept.....	309-521-8181
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Village Hall 342 5th St.....	309-521-8116
Andover Township 739 5th St.....	309-521-8370

ANNAWAN

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-935-6222
Ambulance Office.....	309-935-6223
Fire.....	309-935-6222
Fire Office.....	309-935-6223
Police.....	309-935-6250
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Village Office	
200 N Meadow Ln Ste 1.....	309-935-6226
Mayor's Office.....	309-935-6226
Parks and Recreation.....	309-935-6264
Water/Sewer Dept.....	309-935-6362

ATKINSON

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-936-7979
Fire Dept.....	309-936-7979
Fire Dept. Meeting Room	
101 E Henry St.....	309-936-7979
Police Dept.....	309-936-7600
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Village Office 107 W Main St.....	309-936-7658
Pumping Station	
214 E Exchange St.....	309-936-7551

BISHOP HILL

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-3911
Fire.....	309-927-3900
Police (Henry Co. Sheriff).....	309-937-3911

BRADFORD

Emergency	
Ambulance.....	309-722-7367
Fire.....	309-897-2341
Police.....	309-286-2541
Non-Emergency	
Sheriff.....	309-286-2551
Village Hall 160 W Main.....	309-897-2071
Sewage Treatment Plant.....	309-897-8303
Water Plant 130 Park St.....	309-897-1228

BUDA

All Emergencies.....	911
Village Hall.....	309-895-2408
Community Hall.....	309-895-2071
Water Plant.....	309-895-2071

CAMBRIDGE

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-3911
Ambulance Office.....	309-937-2526
Fire.....	309-937-5572
Police (Henry Co. Sheriff).....	309-937-3911
Village Clerk	
124 W Exchange St.....	309-937-2571
Village Office	
124 W Exchange St.....	309-937-2570
Building/Plumbing Inspection.....	309-937-2570
Community Service Officer.....	309-937-2570
Public Works 101 E Exchange.....	309-937-3380
Sewage Treatment Plant	
11294 II Hwy 81.....	309-937-2034

CASTLETON

Emergency	
Ambulance.....	309-722-7367
Fire.....	309-897-2341
Police.....	309-286-2541
Non Emergency	
Ambulance.....	309-897-4881
Fire.....	309-897-8100
Police.....	309-286-2551

COAL VALLEY

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-794-9111
Fire.....	309-799-5534
Police.....	309-799-5416

COLONA

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-755-8747
Ambulance.....	309-937-3911
Fire.....	309-792-3231
Fire.....	309-949-3092
Police Office.....	309-792-1511
Police HC Dispatcher.....	309-755-8747
Police HC Dispatcher.....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
City Hall 100 E 9th Ave.....	309-792-0571
Sewage Treatment Plant.....	309-949-2668
Water Storage Bldg.....	309-949-2182

DUNCAN

Emergency	
Ambulance.....	309-286-7154
Fire.....	309-695-2341
Police.....	309-286-2541
Non-Emergency	
Police.....	309-286-2551

ELMIRA

Emergency	
Ambulance.....	309-286-7154
Fire.....	309-286-2341
Police.....	309-286-2541
Non-Emergency	
Police.....	309-286-2551

GALVA

All Emergencies.....	911
Or (Henry County Sheriff).....	309-937-3911
Non-Emergency	
Ambulance.....	844-722-7367
Fire.....	309-932-2114
Police (Henry County Sheriff).....	309-937-3911
Police.....	309-932-3911
ESDA	
210 Front St.....	309-932-2890
City Hall.....	309-932-2555
Park District 199 SE 6th St.....	309-932-2070
Street Dept 949 SE 2nd St.....	309-932-2555
Water Works 101 N Center.....	309-932-2555

GENESE

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-944-5141
Ambulance.....	309-937-3911
Ambulance.....	309-944-5544
Fire Dept.....	309-944-5141
Fire Dept. Business Office.....	309-944-5544
Police Dept.....	309-944-5141
TDD Only 119 S Oakwood Av.....	309-944-8333
City Hall 115 S Oakwood Ave.....	309-944-6419
City Shelter Reservations.....	309-944-6419
Municipal Utilities	
Utility Billing & Collections	
115 S Oakwood Ave.....	309-944-4243
Electric/Water & Sewage Outage.....	309-944-3033
Public Works	
Public Works Facility-Streets Water & Sewer	
686 S Chicago St.....	309-944-6419
Inspectors (Building Electric & Plumbing)	
115 S Oakwood Ave.....	309-944-6419
Cemetery Department.....	309-944-3171
Sewage Treatment Plant	
207 N Stewart.....	309-944-6419
Streets & Parks	
115 S Oakwood Ave.....	309-944-6419

HOOPPOLE

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-3911
Or.....	815-948-2141
Fire.....	309-937-3911
Or.....	815-948-2141
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910

KEWANEE

All Emergencies.....	911
TTY Emergency.....	309-853-1808
Non-Emergency	
Ambulance.....	844-722-7367
Fire Dept 401 E 3rd St.....	309-852-2611
Northside Fire Station W 8th St.....	309-856-5291
Fire Rural.....	309-852-3979
Police Dept 401 E 3rd.....	309-853-1911
Cemetery-Pleasant View.....	309-853-4649
City Hall 401 E 3rd St.....	309-852-2611
Francis Park RR 3.....	309-852-0511
Mayor's Office 401 E 3rd.....	309-852-5044
Transfer Station Fisher Av.....	309-852-2789
Waste Water Treatment Plant	
Fisher Av.....	309-852-2789

LAFAYETTE

Emergency	
Ambulance.....	844-722-7367
Fire.....	309-995-3322
Police.....	309-286-2541
Non-Emergency.....	309-286-2551

LOMBARDVILLE

Emergency	
Ambulance.....	309-987-2341
Fire.....	309-897-2341
Police.....	309-286-2541

LYNN CENTER

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-3911
Fire.....	309-937-3911
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910

MINERAL

All Emergencies.....	911
Non-Emergency	
Ambulance.....	815-872-1420
Fire.....	815-872-1420
Police.....	815-875-3344
Village Hall.....	309-714-4745

MODENA

Emergency	
Ambulance.....	309-286-7154
Fire.....	309-695-2341
Police.....	309-286-2541
Non-Emergency	
Police.....	309-286-2551

NEKOMA

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-3911
Fire.....	309-937-3911
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910

NEPONSET

All Emergencies.....	911
Non-Emergency	
Ambulance.....	815-895-2341
Fire.....	815-872-1420
Or.....	309-594-2252
Police.....	309-594-2158
Village Office.....	309-594-2201

OPHIEM

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-3911
Fire.....	309-937-3911
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910

ORION

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-526-3365
Or.....	309-937-3911
Fire.....	309-526-3365
Or.....	309-526-3403
Police.....	309-526-3302
Or.....	309-526-3403
Or (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Civil Defense.....	309-526-8139
Maintenance Garage 900 4th St.....	309-526-8130
Sewage Plant 806 4th St.....	309-526-8987
Pump House 312 11th Av.....	309-526-8986
Village Hall 1202 4th St.....	309-526-8139

OSCEOLA

Emergency	
Ambulance.....	844-722-7367
Fire.....	309-594-2341
Police.....	309-286-2541
Non-Emergency	
Police.....	309-286-2551

OSCO

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-937-2526
Or.....	309-937-3911
Fire.....	309-521-8181
Or.....	309-937-3911
Police (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Osco Township Building	
129 N Railroad St.....	309-522-5565

SHEFFIELD

All Emergencies.....	911
Non-Emergency	
Fire Dist 265 S Main.....	815-454-2212
Police.....	815-454-2499
Village Hall 121 S Church.....	815-454-2034

TOULON

Emergency	
Ambulance.....	309-286-7154
Fire.....	309-286-2341
Police.....	309-286-2541
Non-Emergency	
Police.....	309-286-2551
TTY Only 130 W Jefferson.....	309-286-7301
City Hall 122 N Franklin.....	309-286-5042
Water & Sewer Dept.....	309-286-5042

WEST JERSEY

Emergency	
Ambulance.....	309-286-7154
Fire.....	309-286-2341
Police.....	309-286-2541
Non-Emergency	
Police.....	309-286-2551

WOODHULL

All Emergencies.....	911
Non-Emergency	
Ambulance.....	309-334-2700
Or.....	309-334-2141
Fire.....	309-334-2700
Or.....	309-334-2141
Police.....	309-334-2425
Or (Henry Co. Sheriff).....	309-937-3911
TDD For Hearing Impaired.....	309-937-3910
Clerk Office.....	309-334-3230
Town Hall.....	309-334-3230
Water Dept.....	309-334-2600

WYOMING

Emergency	
Ambulance.....	309-695-7154
Fire.....	309-695-2341
Police.....	309-286-2541
Non-Emergency	
Fire.....	309-702-2050
Police.....	309-286-2551
City Hall.....	309-695-4831
Water Works.....	309-695-4812
Sewage Treatment Plant.....	309-695-4144

County Government**HENRY County Of****Court House**

307 W Center St Cambridge.....	309-937-3578
Assessor.....	309-937-3570
Building & Zoning.....	309-937-3419
Circuit Clerk (Civil).....	309-937-3572
Circuit Clerk (Traffic/Criminal).....	309-937-3573
County Clerk/Voters Reg	
Election Authority/Accounting.....	309-937-3575
County Treasurer.....	309-937-3576
Court Services.....	309-937-3580
Recorder.....	309-937-3575
State's Attorney.....	309-937-3582
Veteran's Assistance Comm.....	309-937-3450
Animal Control Dept. Hwy 82.....	309-937-2266
Coroner's Office.....	309-937-5550

Henry County Jail

311 W Center St Cambridge.....	309-937-3940
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Emergency Service & Disaster Agency

Cambridge.....	309-937-3999
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Farm Bureau

128 N Prospect St Cambridge.....	309-937-2411
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Henry County Housing Authority

238 Community Sq. Kewanee.....	309-852-2801
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Regional Office of Education

107 S State St Atkinson.....	309-936-7890
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Henry County Sheriff's Office

Emergency - Police Fire or Medical.....	911
Emergency - TTY Deaf & Hearing	
Impaired.....	911
311 W Center St Cambridge.....	309-937-3911
Non-Emergency TTY Deaf & Hearing	
Impaired.....	309-937-3910
Sheriff's Sale/Foreclosures.....	309-937-3616
Administrative Office/Civil Process.....	309-937-3970
Chief Deputy.....	309-937-3902
Sheriff's Desk.....	309-937-3901
E9-1-1 Director.....	309-667-2835
Investigation & Records.....	309-937-3906

Superintendent Of Highways

100 N East Rd Cambridge.....	309-937-3346
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Soil & Water Conservation District

301 E North St Cambridge.....	309-937-3377
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State Attorney

.....	309-937-3582
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Veteran's Assistance Comm.

.....	309-937-3450
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Voter's Registration/Elections

.....	309-937-3575
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STARK County Of**Animal Control**

130 W Jefferson St Toulon.....	309-286-2541
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Circuit Clerk 130 W Main Toulon

.....	309-286-5941
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Circuit Clerk Fax

.....	309-286-4039
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County Clerk

130 W Main Toulon.....	309-286-5911
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Probation Dept

.....	309-286-7181
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Or

.....	309-238-1531
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County Sheriff's Ofc

130 W Jefferson Toulon.....	309-286-2541
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TDD Only 130 W Jefferson Toulon

.....	309-286-7301
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Non-Emergency Calls

.....	309-286-2551
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County Treasurer

130 W Main Toulon.....	309-286-5901
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State's Attorney

130 W Main Toulon.....	309-286-3221
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State's Attorney Fax

.....	309-286-7721
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Superintendent Of Highways

411 E Main.....	309-286-5031
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Supervisor Of Assessments

130 W Main.....	309-286-7172
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State Government**ILLINOIS State Of****Attorney General 500 S 2nd Spfd**

.....	217-782-1090
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Children & Family Services Department Of**Rock Island Field Ofc**

4705 44th Street Ste A	
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Rock Island.....

.....	309-788-0138
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To Report Child Abuse & Neglect

Toll Free.....	1 800 252-2873
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Children Family Services Dept Of**See County Government****Corrections Dept Of****Dept. of Juvenile Justice**

2021 Kentville Rd Kewanee.....	309-852-4601
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East Moline Correctional Center

100 Hillcrest Rd East Moline.....	309-755-4511
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Employment Security Dept Of

500 42nd St Ste 6 Rock Island.....	217-558-0401
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Environmental Protection Agency

.....	217-782-3397
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Department of Health Services Mercer County

305 NW 7th St Alledo.....	309-582-3759
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Illinois Department of Human Services

Helpline.....	1-800-843-6154
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Illinois National Guard Armory

201 Morgan Rd Galva.....	309-567-4225
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111 N East St Kewanee.....	309-567-4108
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5212 78th Ave Milan.....	309-567-7028
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Rock Island Arsenal.....	309-567-6901
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Natural Resources Conservation District

See United States Government

Natural Resources Dept Of**Division Of Fisheries**

1510 46th Ave Rock Island 309-788-0418

Parks & Conservation

Big Bend Fish & Wildlife Area

18750 Lake Rd Morrison 815-772-4708

Big River State Forest

Keithsburg 309-374-2496

Black Hawk State Historic Site

1510 46th Ave Rock Island 309-788-0177

Delabar State Park

Rt 2 Box 27 Oquawka 309-374-2496

Haubers Indian Museum & Watch Tower Lodge

1510 46th Av Rock Island 309-788-9536

Henderson County State Fish & Wildlife Area

RR1 Box 18 Keithsburg 309-374-2496

Hennepin Canal

16006 875 E St Sheffield 815-915-1354

Johnsons Sauk Trail State Park

28616 Sauk Trail Rd Kewanee 309-853-2425

Prophetstown State Park

Riverside Dr, PO Box 181

Prophetstown 815 537-2926

Rock Island State Trail

311 E Williams Wyoming 309-695-2228

Starved Rock State Park

PO Box 509 Utica 815-667-4726

Rehabilitation Services Dept Of

4711 44th St Rock Island 309-786-6468

2301 NE Adams Suite C Peoria 309-671-8580

Representatives

See Illinois Legislative Districts Page 60

Revenue Dept Of

Taxpayer Information

Toll Free Dial 1 & Then 800 732-8866

Scenic Overlook Maintenance

I-80 Rapids City 309-496-2627

Secretary Of State

Drivers License Examining Station

715 Tenney Kewanee 309-853-5903

3311 N Sterling Ave #12 Peoria 309-686-6040

225 Backbone Rd E Princeton 815-875-2617

2001 Fifth St Suite 10 Silvis 309-796-0934

Alexi Giannoulas' Office Public Information Line

Toll Free Dial 1 & Then 800-252-8980

Senate

See Illinois Legislative Districts Page 60

Soil and Water Conservation District

See County Government

Specialized Care for Children Division of

Henry & Rock Island County

4711 44th St Rock Island 309-788-4300

TDD only 309-788-6443

Stark County

4700 N Sterling Ave St 5 Peoria 800-322-3722

State Police

Emergency TDD & Voice 309-752-4911

Non-Emergency TDD & Voice 309-752-4915

Transportation Dept Of Division Of Hwy

District Office Dixon 815-284-2271

Highway Scales

Eastbound Moline 309-799-3825

Westbound Moline 309-799-3843

State Hwy Maintenance Yard Office

Aledo 309-582-7125

Galva 309-932-2885

Geneseo 309-944-4001

Lynn Center/Andover 309-476-8158

East Moline 309-523-3783

Wyoming 309-695-6341

Veterans Affairs Dept Of

100 SE 3rd St Aledo 309-582-2717

111 N East Kewanee 309-852-0227

3800 Ave of the Cities, Suite 108A

Rock Island 309-757-9960

401 Main St Suite 650 Peoria 309-671-7679

United States Government**Agriculture Dept Of****USDA Service Agency**

Bureau County USDA Service Center

312 E Backbone Rd Princeton 815-875-8732

Henry County USDA Service Center

301 E North St Cambridge 309-937-3377

Stark County USDA Service Center

7419 A State Rt 17 Toulon 309-286-2261

Air Force

See Defense Dept Of

Army Dept Of

See Defense Dept Of

Coast Guard Auxiliary Unit

31st Ave & Mississippi River

Rock Island 309-786-2325

Courts United States District

Illinois Central District Court

Rock Island Division, 40 US Courthouse

1701 4th Ave Rock Island 309-793-5778

Peoria Division, 305 US Courthouse

100 NE Monroe St Peoria 309-671-7117

Defense Dept Of**Air Force & Space Force Dept Of**

Air Force Recruiting Station

4115 44th Ave Moline 319-350-8401

Army Dept Of

Headquarters US Army Rock Island Arsenal

If the extension is known Dial 782 and the

extension number

Rock Island Arsenal Information 309-782-1337

Army Community Service 309-782-0829

CHAMPUS 309-782-0800

Child Development Center 309-782-0791

Commissary 309-782-4614

Family & MWR & Marketing Office

..... 309-782-4220

Employment Office 309-782-4357

Health & Life Insurance 309-782-0800

Military ID DEERS 309-782-0596

Museum 309-782-5021

Police Station 309-782-6116

Post Exchange-RIA

333 Rodman Ave Rock Island 309-788-4940

US Army Health Clinic 309-782-0805

15 Lock & Dam 309-794-5338

Army Recruiting Office

2820 E 53rd St Davenport 563-209-9550

Army Reserve Center

3440 N Division St

Davenport IA 563-391-6720

Marine Corps

Marine Corps Recruiting Station

4115 44th Ave Moline 515-491-9287

Navy Dept Of

Navy Recruiting Station

4115 44th Ave Moline 612-305-8551

Reserve Recruiting Station

Building 218 Rock Island Arsenal 309-782-6086

Navy Operational Support Center

Building 218 Rock Island Arsenal 309-782-6084

United States Army Corps Of Engineers

Rock Island District 309-794-4200

Contracting 309-794-5628

Lock And Dam 15

Mississippi Rvr Visitors Center 309-794-5338

Regulatory-Corps Permits 309-794-5057

Mississippi River Project Office

LeClaire IA 309-794-5338

Drug Enforcement Administration Dept. Of

1830 2nd Ave Rock Island 309-793-5708

Farm Service Agency (FSA)

Bureau County Farm Service Agency

312 E Backbone Rd Princeton 815-875-8732

Henry County Farm Service Agency

301 E North St Cambridge 309-937-3377

Stark County Farm Service Agency

7419 A State Rt 17 Toulon 309-286-7481

Federal Aviation Administration

3200 69th Ave Moline 309-799-5704

Federal Bureau Of Investigation

1515 5th Ave #316 Moline 309-764-9559

Food & Drug Administration Dept. Of

101 W 2nd St Davenport IA 563-326-3323

Internal Revenue Service

Individuals 800-829-1040

Businesses 800-829-4933

Non-Profit Taxes 877-829-5500

Estate & Gift Taxes 866-699-4083

Excise Taxes 866-699-4096

TTY/TDD For The Hearing Impaired

..... 1 800 829-4059

Labor Dept Of

131 E 4th St Davenport IA 563-324-1339

Employment Standards**Administration Wage & Hour Division**

131 E 4 St Davenport IA 563-324-1339

Occupational Safety & Health

5003 W American Prairie Dr

Peoria 309-589-7033

National Guards

See Illinois Government

National Weather Service**Weather Forecast Office**

9040 Harrison St Davenport IA 563-386-3976

Natural Resources Conservation District (NRCS)

301 E North St Cambridge 309-937-3376

312 E Backbone Rd Princeton 815-879-3161

7419 A State Rt 17 Toulon 309-286-2261

Navy Dept Of

See Defense Dept.

Post Offices

United States Postal Service 800-275-8777

Alpha 108 W St 309-529-8551

Andover 513 5th St 309-521-8242

Annawan 106 S Main 309-935-6651

Atkinson 103 E Main St 309-936-7276

Barstow 18617 1st Ave 309-496-2610

Bishop Hill 107 N Bishop Hill St 309-927-3595

Bradford 129 W Main 309-897-7901

Buda 130 W Main St 309-895-6381

Cambridge 109 N Prospect St 309-937-2133

Carbon Cliff 118 3rd St 309-932-3163

Castleton 219 Main St 309-479-3891

Coal Valley 121 E 22nd Av 309-799-5357

Colona 900 1st St 309-792-2895

Run multiple devices
simultaneously
without slowing the
others down.

FIBER INTERNET

from

FiberMeFast

Geneseo Cambridge Henry county

we care@geneseo.com - Ph. 309.944.2103
www.fibermeffast.com



Post Offices cont.

East Moline 805 16th Ave.....	309-755-5746
Erie 802 Main Ave.....	309-659-2350
Galva 116 Exchange St.....	309-932-3120
Geneseo 120 W 1st St.....	309-944-2560
Hampton 625 8th St.....	309-496-3300
Kewanee 116 S Tremont St.....	309-852-2466
Lafayette 301 Commercial St.....	309-995-3334
Lynn Center 404 South St.....	309-476-8646
Milan 111 W 3rd.....	309-787-4314
Mineral 150 E Main St.....	309-288-5311
Moline 514 17th.....	309-764-5011
Neponset 118 W Commercial St.....	309-594-2422
Orion 1012 4th St.....	309-526-8065
Osco 203 N Railroad St.....	309-522-5504
Rock Island 2633 11th.....	309-788-2142
Sheffield 116 s Main St.....	815-454-2547
Toulon 111 W Vine St.....	309-286-6441
Woodhull 212 N Division St.....	309-334-2301
Wyoming 101 E Williams St.....	309-695-6181

Probation Office US Federal Bldg

Rock Island 1701 4th Ave.....	309-793-5784
Resident Inspector Office	
US NRC Office.....	309-654-2227

Small Business Administration

SCORE-Quad City Chapter	
122 E 15th St.....	309-797-0082

Social Security Administration

General Information.....	800-772-1213
TTY.....	1-800-325-0778
Rock Island 2350 4th Ave.....	866-414-9166

US Army Corp of Engineers**Lock & Dam 16**

Engineer Rt 1 Muscatine IA.....	563-263-7913
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Lock & Dam 17

New Boston.....	309-587-8125
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US Attorney

TDD Only.....	309-793-5798
318 S. 6th St. Springfield.....	217-492-4450

US Customs Service

3300 69th Ave Moline.....	309-799-8129
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US Marshall

211 19th Rock Island IL.....	309-793-5796
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US Representatives

District 11 Congressman Bill Foster	
2000 W. Galena Blvd. Suite 303	
Aurora IL 60506.....	630-585-7672
District 14 Congressman Lauren Underwood	
116 N. Chicao Street Suite 201	
Joliet IL 60432.....	630-549-2190
District 16 Congressman Darin LaHood	
100 NE Monroe Rm 100	
Peoria IL 61602.....	309-671-7027
District 17 Congressman Eric Sorensen	
423 17th St Suite 201	
Rock Island IL 61201.....	309-786-3406

US Senators - Illinois

Tammy Duckworth	
1823 2nd Ave., Suite 2	
Rock Island IL 61201.....	309-606-7060
Richard Durbin 1504 Third Ave, Ste 227	
Rock Island IL 61201.....	309-786-5173

Veterans Affairs Dept Of**Outpatient Clinic**

2826 W. Locust St, Davenport...	563 332-8528
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Benefits Information And Assistance

Toll Free.....	1 800 827-1000
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Debt Management

Toll Free.....	1 800 827-0648
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Telephone Device For The Hearing

Impaired (TDD)

Toll Free.....	1 800 829-4833
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VA Life Insurance Information and Service

Toll Free.....	1 800 669-8477
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VA Vocational Rehabilitation & Counseling

1910 E Kimberly Rd Davenport IA	
	563-391-1051

Veterans Administration Vet Center

465 Ave of the Cities #140	
East Moline IL.....	309-755-3260

Illinois Legislative Districts**State Senators****District 37**

Senator Li Arellano, Jr.
86 South Galena Ave. Suite 2
Dixon, IL 61021
(779) 251-5003

District 36

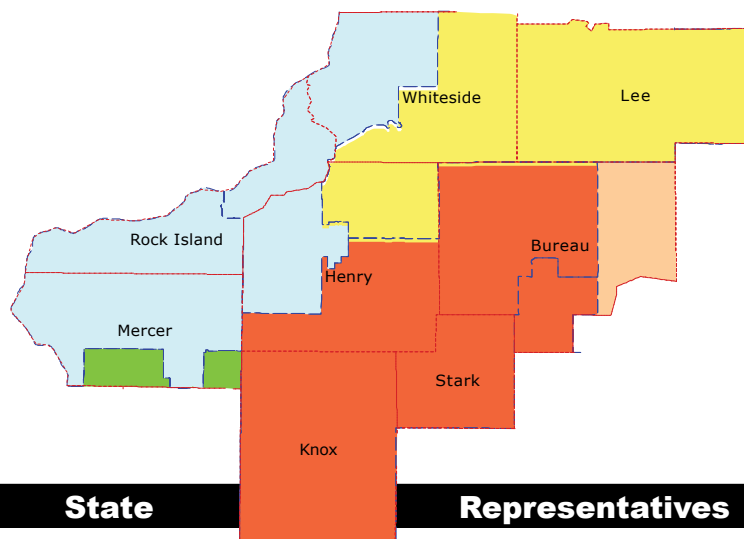
Senator Michael W. Halpin
Cnty Off Bldg - 1504 3rd Ave.
Rock Island, IL 61201
(309) 558-3612

District 45

Senator Andrew S. Chesney
50 West Douglas Street
Stewart Centre Suite 1001
Freeport, IL 61032
(815) 232-0774

District 71

Representative Dan Swanson
275 N. Division St.
PO Box 173
Woodhull, IL 61490
(309) 334-7474
(309) 334-8000 FAX
Email: swanson@ilhousegop.org

**State****District 72**

Representative Gregg Johnson
945 15th Ave.
East Moline, IL 61244
(309) 203-1668
Email: support@repgreggjohnson.com

District 73

Representative Ryan Spain
5407 N. University
Arbor Hall, Suite B
Peoria, IL 61614
(309) 690-7373
Email: repryanSpain@gmail.com

Representatives**District 74**

Representative Bradley Fitts
101 West First Street, Suite 501
Dixon, IL 61021
(815) 561-3690
Email: fitts@ilhousegop.org

District 90

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